Product Architecture

This section describes the product architecture and its logical components. Understanding the logical units of the application should help you with designing the actual implementation of the product to meet the deployment and security requirements of your organisation.

In this guide we use the term **server** for any software component that can be accessed via a client application, in a standard client/server architecture. To avoid any confusion we use the term **physical server** when referring to the hardware itself.

Internal Components

Main Components

The main components of ActiveAccess are:

- Access Control Server
  - Authentication Server
  - Verify Enrolment Server
  - Challenge Server
  - RMI Server
  - AHS Client
  - Rules Engine
  - External Messaging Adapter
  - Risk Engine Adapter
  - Out of Band Authentication Adapter
- Administration Server
- Registration Server
- Enrolment Server
- Database Server

Server components are implemented as servlets that can be deployed to any one of the commercial application servers supported by ActiveAccess.

Access Control Server (ACS)

ACS is the authentication component of the system. It provides a facility allowing communication and messaging with other authentication components during an authentication.

ActiveAccess ACS supports **3-D Secure** and **ActiveDevice protocols**.
3-D Secure 1 is an authentication standard for online eCommerce transactions introduced by Visa and adopted by Mastercard, JCB, American Express and Diners Club International.
3-D Secure 2 is an update of the 3-D Secure 1 authentication standard, created by EMVCo to support app-based authentication and integration with digital wallets, as well as a frictionless authentication flow.
ActiveDevice is a device agnostic protocol for strong authentication of online users, which uses a variety of two-factor authentication techniques.

Authentication Server

Default port: Determined by the application server

Default path: Refer to the table in Access Control Server

Protocol: HTTP/HTTPS

Inbound connections: Directory server

Outbound connections: Database server

Other requirements: Must be able to access the HSM

The authentication server is used for user authentication in 3-D Secure and ActiveDevice processes. The user is redirected to the authentication server by the merchant plug-in during the 3-D Secure process and by the ActiveDevice plug-in in the two-factor authentication. The authentication pages are stored in the database and served via the authentication server itself.

The authentication server is responsible for processing of the PAReq and generation of PARes message pair in the 3-D Secure process.

The authentication server is responsible for processing of the UAReq and generation of UARes message pair in the ActiveDevice process.

Verify Enrolment Server (3DS1)

Default port: Determined by the application server

Default path: Refer to the table in Access Control Server

Protocol: HTTP/HTTPS

Inbound connections: Directory server, DPI (ActiveDevice Plug-In)

Outbound connections: Database server

Other requirements: Must be able to access the HSM

The verify enrolment server is used in the 3-D Secure 1 and ActiveDevice processes. The verify enrolment server consumes VEReq and UEReq messages and generates VERes and UERes messages accordingly.

Note that any changes to the fully qualified URL of the verify enrolment server must be reported to the 3-D Secure 1 providers in order to update the corresponding directory servers.

Challenge Server (3DS2)

Default path: /acs/ca

Inbound connections: User's browser, 3DS SDK app

RMI Server

Default port: 4242 and 4241

Protocol: JRMP (TCP) [1]

Inbound connections: Other ActiveAccess RMI servers, MIA

Outbound connections: Database server, Other ActiveAccess RMI servers

Other requirements: Must be able to access the HSM

The RMI server is used to synchronise a cluster of ActiveAccess servers. This is mainly to notify other ActiveAccess servers of changes in the settings of the cluster or to apply settings to multiple ActiveAccess servers from a single ActiveAccess administration interface.

RMI server is used when ActiveAccess components are deployed on multiple servers or multiple ActiveAccess servers are used for load balancing.

AHS Client (3DS1)

Default port: N/A

Default path: N/A

Protocol: HTTPS

Inbound connections: None

Outbound connections: Authentication history server, Database server

Other requirements: Must be able to access the HSM

In accordance with 3-D Secure 1 specification, a copy of transaction response (PARes) must be sent to the card scheme's designated server known as the Authentication History Server (AHS). The AHS client is responsible for sending the transaction record (PATransReq) to the designated AHS server.

Note that some 3-D Secure providers may not require or support an AHS.

Rules Engine

Default port: None

Default path: None

Protocol: None

Inbound connections: None

Outbound connections: Database server

Other requirements: None

The Rules engine is used for applying business rules for checking authentication requests processed or transparently authenticated by local or remote authentication servers.

Authentication exemption rules for local and remote authentication servers are:

- Soft Launch List
- Merchant Whitelist
- Merchant Watchlist
- Location Watchlist
- Domestic & International Transaction Amount Threshold
- Stand-In Transaction Threshold (remote authentication model)

Registration enforcement rules for local authentication servers are:

- Amount Threshold
- Merchant Blacklist

External Messaging Adapter

Default port: N/A

Default path: N/A

Protocol: HTTP/HTTPS

Inbound connections: N/A

Outbound connections: Centralised Authentication and Authorisation Service (CAAS), Database server

Other requirements: Must be able to access the HSM

The external messaging adapter manages the messaging requirements for connecting ActiveAccess to the issuers' remote systems.

Risk Engine Adapter

Default port: N/A

Default path: N/A

Protocol: N/A

Inbound connections: N/A

Outbound connections: RESTful RBA adapters

Other requirements: N/A

The Risks engine is used for applying risk rules for checking authentication requests processed or transparently authenticated by local or remote authentication servers. In an authentication, a challenge may be necessary because the transaction is deemed high-risk, e.g. above certain thresholds.

For risk assessment, ACS sends/receives proper data elements to/from risk assessment systems via middleware.

There are two types of risk adapters available:

- Native API version of Risk Adapter
- Restful API version of Risk Adapter

Out of Band (OOB) Authentication Adapter

Default port: N/A

Default path: N/A

Protocol: N/A

Inbound connections: N/A

Outbound connections: RESTful OOB adapters

Other requirements: N/A

The OOB is challenge activity that is completed outside of, but in parallel to, the 3-D Secure flow.

ActiveAccess performs Out Of Band (OOB) challenges through OOB adapters. OOB adapters connect the existing OOB authentication system with ActiveAccess. During 3-D Secure 2 challenge flows where OOB authentication is required, the ACS will trigger the external OOB process, perform interactions with the cardholder via the OOB adapters.

For this purpose, the ACS communicates with the existing OOB system via a middleware. This middleware is the OOB adapter. The OOB adapter can either be loaded locally by the ACS (Native API) or communicated with via HTTP calls (REST API).

Administration Server

The management and reporting utility for the system is the administration server used by administrative users.

Default port: Determined by the application server

Default path: /mia/

Protocol: HTTP/HTTPS

Inbound connections: Administrator browser (Issuers admin staff and internal admin staff)

Outbound connections: Database server, Registration Server, RMI Server

Other requirements: Must be able to access the HSM

The administration server is used by technical and issuer and helpdesk staff who are in charge of operations, maintenance and customer support. The administration server allows access to various system and business settings, and cardholder and user information, transactions, reports and logs.

Registration Server

A web service providing issuers the ability to enrol cardholders in real-time with the authentication schemes.

Default port: Determined by the application server

Default path: /registration/

Protocol: HTTP/HTTPS

Inbound connections: Issuer's registration software (such as Card Loader utility), Administration server

Outbound connections: Database server

Other requirements: Must be able to access the HSM

The registration API is used by issuers to register users (pre-registration and final registration models).

Enrolment Server

A fully customisable enrolment website, which allows cardholders to enrol their cards with the authentication schemes.

Default port: Determined by the application server

Default path: /enrolment/

Protocol: HTTP/HTTPS

Inbound connections: User's browser

Outbound connections: Database server

Other requirements: Must be able to access the HSM

The enrolment pages are stored in the database. These pages are customised per issuer. The enrolment server uses XSL to combine issuer's customised look and feel and enrolment process with the cardholder enrolment and authentication criteria provided as XML.

The enrolment server is only used for enrolment of pre-registered cardholders with static password to allow them to participate in authenticated e-commerce transactions via 3-D Secure 1 protocol.

Database Server

Default port: 1521

Default path: N/A

Protocol: TCP

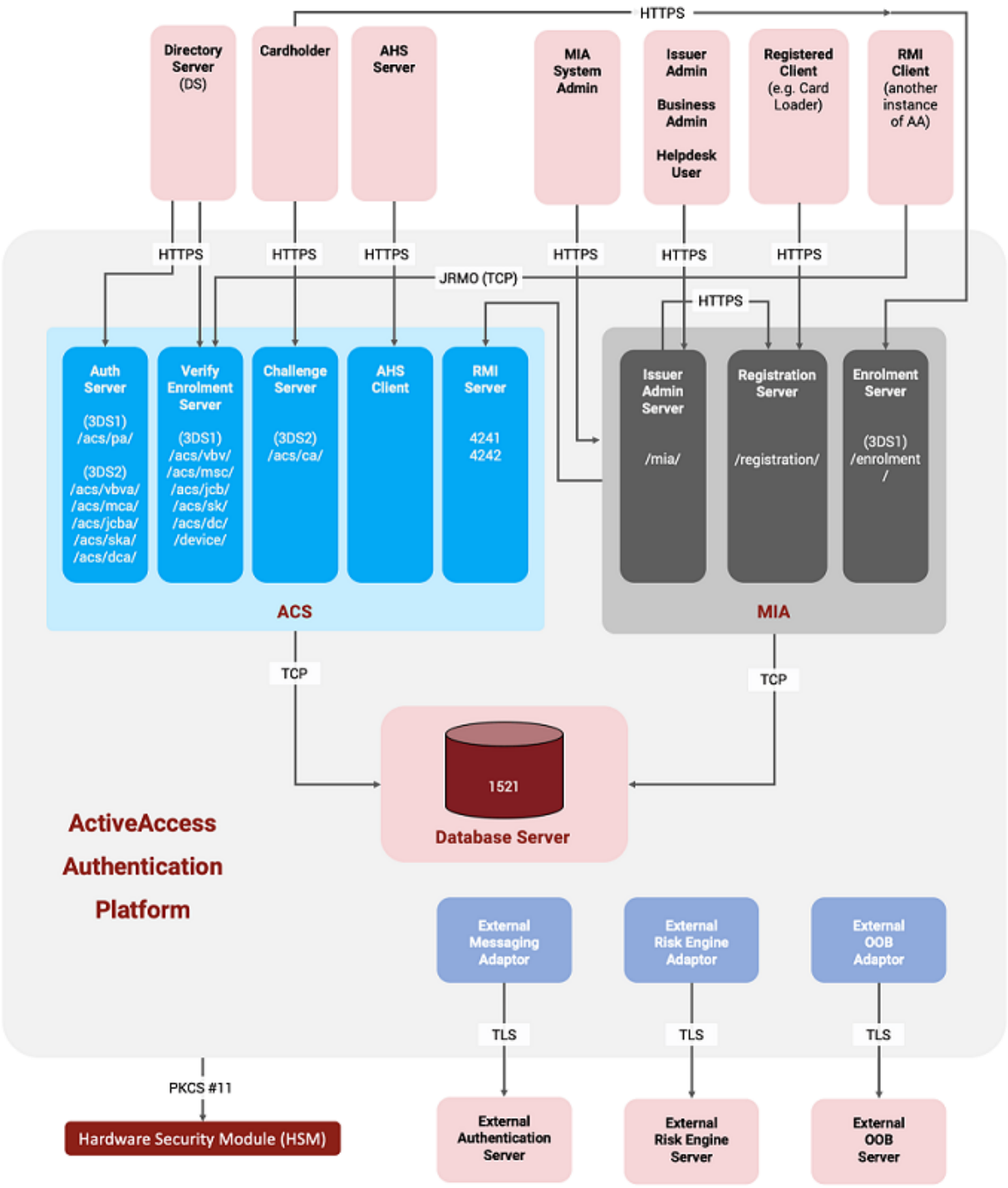
Inbound connections: Authentication server, Verify enrolment server, RMI Server, AHS Client, Rule Engine, External Messaging Adapter, Administration server, Registration server, Enrolment server.

Outbound connections: None

Other requirements: None

Logical View of ActiveAccess

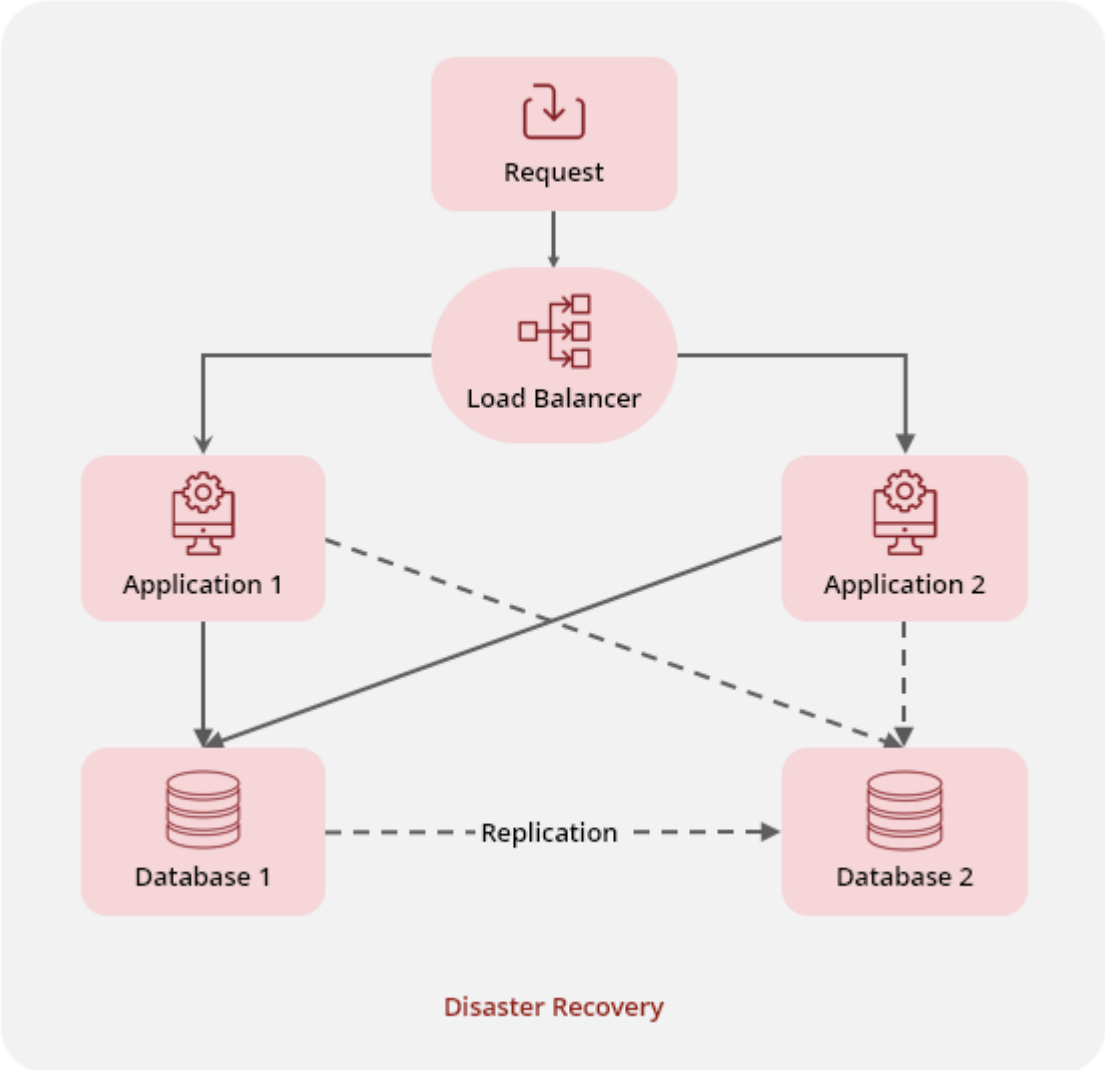
The following diagram displays the logical view of ActiveAccess with the components explained earlier on this page.



Production Setup with Disaster Recovery

In this setup, the ActiveAccess application is setup on Application 1 and Application 2 servers, using one database server (Database 1). Requests sent to the ACS will be forwarded to the Application servers (Application 1 and Application 2), as configured by the load balancer.

Both Application 1 and Application 2 servers will use Database 1. Database 2 is a replication of Database 1, and is on stand-by. If connection to Database 1 fails, Database 2 will be used.

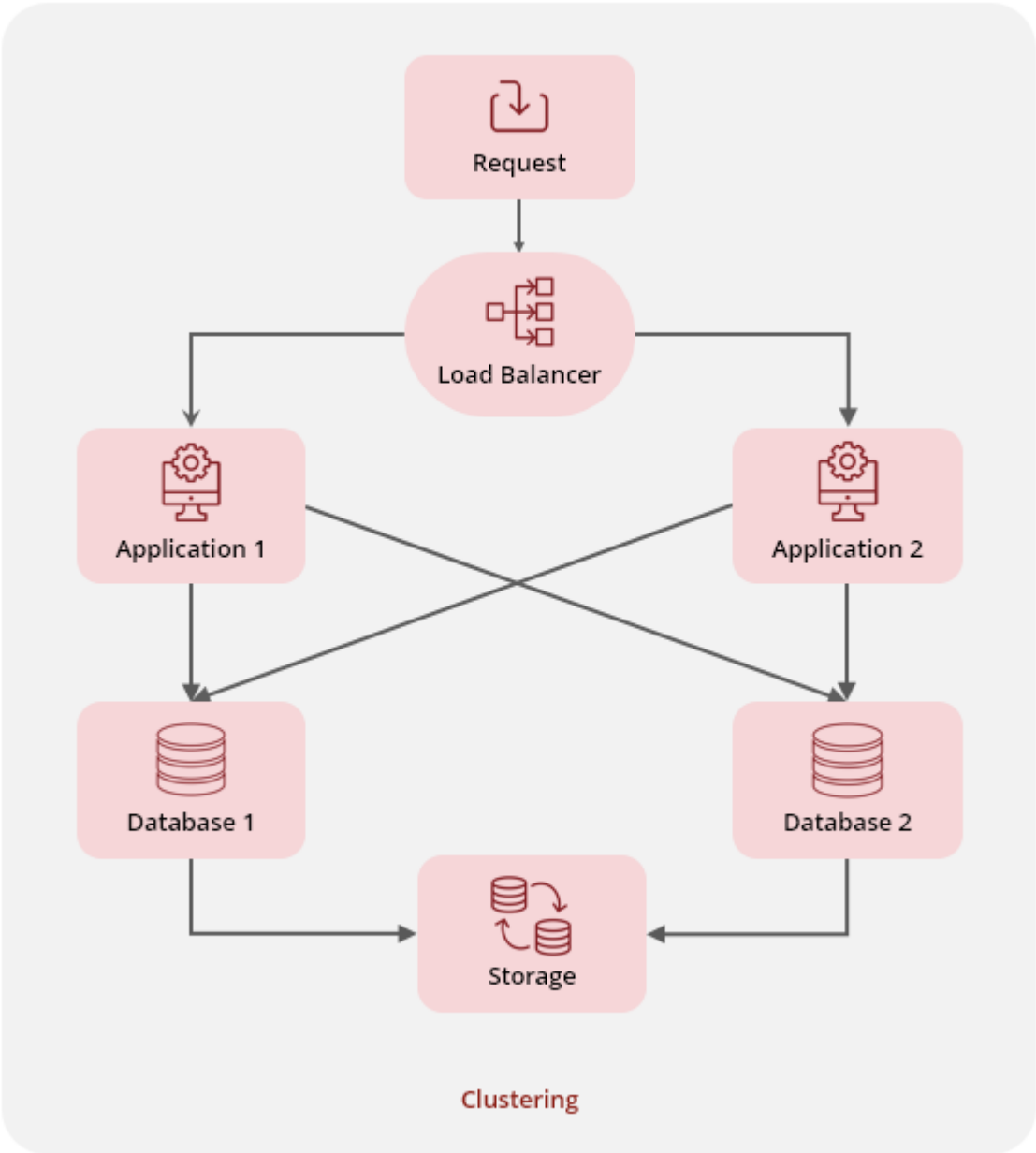


Production Setup with Clustering

In this setup, the ActiveAccess application is setup on Application 1 and Application 2 servers, using two database servers (Database 1 and Database 2) which share the same storage. Requests sent to the ACS will be forwarded to the Application servers (Application 1 and Application 2), as configured by the load balancer.

All application and database servers are active. Application 1 and Application 2 servers will use Database 1 and Database 2 based on the configurations and their ability to establish a connection.

> **Info**
>
> Oracle RAC can be used for the database clustering.



Hardware and Software Requirements

Minimum Hardware Requirements	
Processor	- Intel® Xeon® X5550, or equivalent - 16GB RAM

Minimum Hardware Requirements	
Hardware Security Module (HSM)	- PKCS #11 enabled General Purpose HSMs (with the latest PKCS #11 driver as recommended by the HSM vendor) - Sun JCE (for testing purposes)

Software Requirements	
JDK	- Oracle JDK 1.8 - OpenJDK 1.8
Application Server	- Apache Tomcat 8 - Apache Tomcat 9 - Oracle WebLogic Server 14c (14.1.1.0.0)
Database	- Oracle 11g - Oracle 11gXE - Oracle 12c - Oracle 19c

1. A proprietary wire-level protocol designed by Sun Microsystems to transport Java RMI. JRMP serves the same function as IIOP, but also supports object passing. It is also referred as the "RMI transport protocol" for Java

External Components

Installation of External Components

External Components

Java Development Kit (JDK)

JDK can be freely downloaded from Sun Microsystems at http://java.sun.com/. JDK must be installed with the default settings. Follow the on screen installation instructions for the JDK to complete the installation.

ActiveAccess and ActiveAccess+RuPay require the installation of Oracle JDK 1.8 or OpenJDK 1.8. It is generally advisable that you install the latest minor version within a supported JVM.

You must only use one of the specified JVM versions. This is referred to as a compatible JDK in this document. Note that a newer version of JVM may not necessarily be backward compatible.

Hardware Security Module

ActiveAccess supports PKCS #11 Cryptographic API. For installation of the HSM module, please refer to your HSM manual.

Note

For testing purposes, you can use the Sun JCE provider, available during setup.

Installing the HSM module

- The path of the PKCS #11 library file will need to be specified during ActiveAcces installation.
- The slot number must be selected during ActiveAccess installation.
- The PIN created during the installation of your HSM will be required during ActiveAccess installation.

Thales e-Security HSM

If you are using a Thales e-Security nShield HSM, the environment variable `CKNFAST_OVERRIDE_SECURITY_ASSURANCES` is required to be set for key generation.

LINUX

- Edit the startup file (~/.bashrc)
- Add the following to the end of the file:

```
export CKNFAST_OVERRIDE_SECURITY_ASSURANCES=all
```

- Save and close the file.
- Load the startup file using the following:

```
\$ source ./profile
```

- Verify that the variable is set by executing the following:

```
echo \$CKNFAST_OVERRIDE_SECURITY_ASSURANCES
```

The output should be `all`.

WINDOWS

- In your system's **Control Panel\System and Security\System**, click on **Advanced system settings** link.
- Click **Environment Variables…**.
- In the System variables section, create a new environment variable:

  Variable name: `CKNFAST_OVERRIDE_SECURITY_ASSURANCES`

  Variable value: `all`
- To verify if the variable has been set, open a new Command Prompt window, and execute the following:

```
echo %CKNFAST_OVERRIDE_SECURITY_ASSURANCES%
```

The output should be `all`.

Application Server

ActiveAccess supports Java Application Servers compatible with Servlet specification 3.0. Install your preferred compatible application server with default settings. Please follow the installation instructions from the application server's documentation.

Tomcat

Tomcat is freely available for download from Apache at http://tomcat.apache.org/.

- Install Tomcat with default settings. Please follow Tomcat installation instructions from the Tomcat documentation.
- Tomcat HTTP server starts on port 8080 by default. In order to change the port settings edit **Tomcat/conf/server.xml**
- Update the following section in the configuration for this port number:

```
<!-- ==================== Connectors ==================== -->

<!-- Normal HTTP Connector -->

<Connector executor="tomcatThreadPool"

port="8080" protocol="HTTP/1.1"

connectionTimeout="20000"

redirectPort="8443" />
```

Configuring SSL

ActiveAccess requires that communication between client and server uses HTTPS. Configure the application server to run in HTTPS mode.

Tomcat SSL Configuration

To configure Tomcat running in HTTPS mode, please refer to the following:

For Tomcat 8.0+: https://tomcat.apache.org/tomcat-8.0-doc/ssl-howto.html

For Tomcat 8.5+: https://tomcat.apache.org/tomcat-8.5-doc/ssl-howto.html

Please note Tomcat supports two modes of SSL Connectors: JSSE and APR, for which the configuration is different; please refer to the relevant configuration sections in the above Tomcat documentation, for details.

An example configuration for JSSE SSL configuration taken from the Tomcat 8.0 documentation is provided below:

Create KeyStore (using Java Keytool):

- To create a new Java KeyStore from scratch, containing a single self-signed Certificate, execute the following from a terminal command line:

WINDOWS

```
"%JAVA_HOME%\bin\keytool" -genkey -alias appserver -keyalg RSA
```

UNIX

```
\$JAVA_HOME/bin/keytool -genkey -alias appserver -keyalg RSA
```

(The RSA algorithm should be preferred as a secure algorithm, and this also ensures general compatibility with other servers and components.)

This command will create a new file, in the home directory of the user under which you run it, named ".keystore". To specify a different location or filename, add the -keystore parameter, followed by the complete pathname to your KeyStore file, to the keytool command shown above. For example:

WINDOWS

```
"%JAVA_HOME%\bin\keytool" -genkey -alias appserver -keyalg RSA

\-keystore \path\to\my\keystore
```

UNIX

```
\$JAVA_HOME/bin/keytool -genkey -alias appserver -keyalg RSA

\-keystore /path/to/my/keystore
```

You will also need to reflect this new location in the application server's configurations, for example, server.xml configuration file for Tomcat:

Example

Configure the Tomcat connector (in the file **TOMCAT_HOME/conf/server.xml**)

```
<!-- Define a SSL Coyote HTTP/1.1 Connector on port 8443 -->
<Connector
protocol="org.apache.coyote.http11.Http11NioProtocol"
port="8443" maxThreads="200"
scheme="https" secure="true" SSLEnabled="true"
keystoreFile="${user.home}/.keystore" keystorePass="changeit"
clientAuth="false" sslProtocol="TLS"/>
```

Bypassing the HSM Password Dialog Box

ActiveAccess displays a dialog box for HSM password entry, when you start Tomcat.

- In order to suppress the dialog box and enter the password in the console, add the following parameter to JAVA_OPTS in the catalina.sh file of Tomcat:

`\-Dconsole`

- *Or alternatively*, you can directly bypass the HSM password by adding the following line in **activeaccess.properties** configuration file (located in the AA_HOME directory created during installation):

  `HSM_PASSWORD= < password >`

  Replace `< password >` with the base64 encoded format of your HSM password.

Base64 encoding

For base64 encoding, the following command can be used in Ubuntu Linux to generate a base64 encoded string with default settings:

```
echo -n 'YourPlainTextPassword' | base64
```

The output of the command above will be:

```
WW91clBsYWluVGV4dFBhc3N3b3Jk
```

Increasing the Java Heap Size

JRE allocates 64MB of heap memory to a Java process by default. It is quite often necessary to increase this rather conservative memory allocation for server applications.

Tomcat

To increase the heap size available to Tomcat add the following line to catalina.bat (Windows) or catalina.sh (UNIX):

```
set JAVA_OPTS= -Xms<min_heap> -Xmx<max_heap>
```

For example in order to set the minimum heap size to 256MB and allow the heap to grow up to 512MB use:

```
set JAVA_OPTS= -Xms256m –Xmx512m
```

Oracle Database

Character Set

The database character set **must** be AL32UTF8 to support all Unicode characters.

User Name and Password for a database

This is the user name and password that you use to access the database. You may set these database user names to the same user (schema) that you have specified for the database owner (The schema that holds all ActiveAccess database objects). However, if you wish to reserve the database owner for administration purposes and set up a more restricted user for ActiveAccess to access the database schema, please grant the following permissions to the restricted database user:

These permissions require confirmation:

```
Objects: EXECUTE
```

```
PL/SQL: EXECUTE
```

```
Sequences: ALTER, SELECT
```

```
Tables: DELETE, INDEX, INSERT, REFERENCES, SELECT, UPDATE
```

Oracle 19c

If you are using Oracle 19c, add the following privileges for the database user before the installation of ActiveAccess:

```
grant execute on DBMS_SCHEDULER to USERNAME;

grant create job to USERNAME;
```

Note

Please refer to your database server documentation for the installation and configuration of Oracle server.

Configuring DCD (Dead Connection Detection)

Set the optional parameter `SQLNET.EXPIRE_TIME` to 10 (for 10 minutes) in the sqlnet.ora configuration file.

The configuration file is normally located at **$ORACLE_HOME/network/admin** directory.

The value of this parameter determines how often SQL*NET attempts to verify that the connection is still alive. This is to prevent shadow connections to be left open indefinitely.

There are a number of processes that hold a permanent or temporary lock on the database. If the connection to database is abruptly terminated (network disconnected or the server is turned off), the lock remains and will not be reclaimed by other competing processes. This affects sending notification messages via email, scheduling card upload and user upload jobs or registration services.

Configuring DCD ensures that this situation is automatically rectified after the specified time out.

Connection Pooling and Firewall

This section provides important operational information for proper configuration of the environment, when the database server is behind a firewall.

ActiveAccess components use a technique known as **connection pooling** to improve the performance of database related tasks. Connection pooling improves performance by reusing previously established connections. However, this may cause a problem when the database server is behind a firewall. The usual symptom is that the application appears to become unresponsive or frozen after a long period of inactivity.

This is due to firewall idle connection time-out setting. A firewall typically drops idle connections after a configurable time-out has expired. This causes further data transmission through these connections to be ignored by the firewall. Since most firewalls simply ignore the data packets and do not respond, this leaves the sender in a state of wait. The length of this wait state depends on the operating system's time-out setting. For Windows this is typically 15 seconds while the default Solaris time-out is 8 minutes during which the application appears to be frozen.

To prevent this problem ActiveAccess and ActiveIssuer components close idle database connections after 15 minutes. Make sure that your firewall time out setting is at least 1 minute longer than the default application idle connection time out.

The default can be changed by setting the DB_IDLE_TIMEOUT configuration option (in seconds) for each component.

Find Transactions Performance

The performance of transaction search can be greatly improved by analysing the HISTORYSESSIONS table on a regular basis.

- Run the following SQL commands on the database monthly:

```
analyze table HISTORYSESSIONS compute statistics;

analyze table AUTHSESSION compute statistics;

analyze table CARD compute statistics for all indexed columns;

analyze table CARDDATA compute statistics for all indexed columns;

analyze table REQUEST compute statistics for all indexed columns;
```

Analysing a table can take a long time and puts extra load on the database. Analyse the tables at a time when database activity is low.

Two-Factor Authentication Devices

CAP

Currently two CAP schemes are supported: M/Chip 4 and M/Chip 2.1. CAP functionalities are supported only with the *Thales e-Security* HSM device. The *Thales e-Security* HSM module must be setup to support EMV functionalities (nShield / SPP).

CAP KEYS

Appropriate CAP keys must be created for an issuer that requires CAP support. The keys must be manually created in the HSM using the key management facilities provided by the HSM vendor.

Issuer keys must follow particular naming conventions as follows:

- For M/Chip2.1: `cap2mchip< Issuer_ID >`
- For M/Chip 4: `cap4mchip< Issuer_ID >`

  where `< Issuer_Id >` specifies the Issuer ID of the corresponding issuer as assigned by ActiveAccess.

When creating the keys select key roles mkac2r and mkac4r for M/Chip 2.1 and M/Chip 4, respectively. You also need to specify a field named IIPB by SPP module which is the AC part of the CAP IPB (Issuer Proprietary Bitmap).

Please refer to 'Key-loading Solutions Guide' by *Thales e-Security*, for further information on creating and handling keys.

SOFTWARE MODE

For testing purposes only ActiveAccess can run CAP in software emulation mode, without the need for setting up CAP keys in the HSM. The CAP emulation mode is only available for M/Chip 4.

- In order to run ActiveAccess in CAP emulation mode, create a text file containing the CAP keys. The file may contain a key entry for each issuer in the form:

  ```
  <key_alias>=<key_value>
  ```

  where < key_value > is the value of key expressed in hexadecimal format. For example

  ```
  cap4mchip1234567890=9E15204313F7318ACB79B90BD986AD29
  ```

- Now save the file and give an arbitrary name. Assuming that the file is named 'capkeys.values' and stored in '/opt/activeaccess' directory, you need to all the following line to ActiveAccess start up script:

  -Dcom.gpayments.CAPKeys.file = /opt/activeaccess/capkeys.values

> **Note**
>
> Software mode is only provided for test purposes and must not be used in production.
>
> You cannot use CAP in hardware while software mode is enabled. Be sure to remove reference to your CAP key file, if you wish to use hardware for M/Chip 4 or M/Chip 2.1.

CAP LOGGING

CAP uses the global java logger to log the CAP related activities. So by setting the java.util.logging.config.file property to an arbitrary java logging configuration file, you can have different levels of logging (Severe, Warning, Info, Fine, Finer, Finest, All) for CAP authentications. More detail is output when ActiveAccess is run in CAP simulation mode.

RSA

To Enable RSA devices, you need to download and copy the RSA Java library file (RSASecurIDAuthenticationEngineAPI.jar) site to the library directory of ActiveAccess application server. You may need to contact RSA Security in order to receive the Java library file.

RSA token keys should be uploaded in the system. These files are provided by RSA and can be uploaded to ActiveAccess using the administration interface.

- Browse to **System Management** > **Device Management** choose **upload file** and then specify the file and relevant parameters.

SMS

SMS authentication is natively supported by ActiveAccess and does not require additional software. However, ActiveAccess needs to be configured to send SMS messages using SMPP protocol to an SMSC (SMS Centre). ActiveAccess supports SMPP-API-0.3.9.1. An SMSC is normally a gateway to the mobile communication network provided by a Telco or third party service provider.

You need the following details in order to configure SMS authentication in ActiveAccess administration:

Name: A unique name to identify this SMS centre in ActiveAccess

IP: The IP address of the SMS Centre

Port: The port which that SMS Centre is listening on

System ID: The username that is used by SMS Centre for authentication

Password: The password that is used by the SMS Centre for authentication

Sender's mobile number: The mobile number displayed to the message recipient.

> **Note**
>
> Note that to be able to send SMS with templates other than English language or using symbols in SMS Template, you must set following system property in the **TOMCAT_HOME/bin/catalina.bat** or **catalina.sh**:
>
> -Dsmpp.default_alphabet=ie.omk.smpp.util.UCS2Encoding

There are two ways to send OTP to SMSC:

MAILTO

IP: `MailTo:$DEVICE_SERIAL_NUMBER@example.com`

`$DEVICE_SERIAL_NUMBER` will be replaced by ACS with the mobile number that is stored for the card.

> **Note**
>
> To use this option, mail server must be configured in **System Management > Settings**.

SMS VIA JMS

- Approach 1:
  IP: `SmsViaJms:[IP_ADDR_STAND_ALONE_APP]`
- Approach 2:
  IP: `SmsViaJms`

> **Note**
>
> Note that to be able to send SMS with templates other than English language or using symbols in SMS Template, you must set following system property in the **TOMCAT_HOME/bin/catalina.bat** or **catalina.sh**:
>
> -Dsmpp.default_alphabet=ie.omk.smpp.util.UCS2Encoding

Email OTP

Email authentication is natively supported by ActiveAccess and does not require additional software. However, ActiveAccess needs to be configured to send OTP via Email. You need the following details in order to configure Email authentication in ActiveAccess administration:

Mail server address: The address of the mail server

Mail server port: The port which the mail server is listening on

Mail server username: The username that is used by the mail server for authentication

Mail server password: The password that is used by the mail server for authentication

Mail server protocol: The protocol that is used by the mail server for secure communications over the network

Mail sender: The sender's name displayed to the email recipient.

VASCO

To enable authentication using VASCO tokens you need to:

- Install VASCO native libraries first.
- Obtain a copy of Java library 'aal2wrap.java' form VASCO and copy to the lib folder of your ActiveAccess application server.

  The native library should be accessible to the java application. For this purpose in UNIX the variable LD_LIBRARY_PATH should contain the address of the native library which normally is /opt/vasco/VACMAN_Controller-3.4/lib.

  In Windows the address of the DLL file should be added to the PATH variable. Also the VASCO token keys should be uploaded in the system. These files are provided by VASCO with the devices and can be uploaded to ActiveAccess using the administration interface.
- Browse to **System Management > Device Management** choose **upload file** and then specify the location of the file and relevant parameters.

Installation

Prerequisites

- Ensure that a compatible JDK is installed
- Ensure that the hardware security module is properly installed and configured

> **HSM keys**
>
> If this is a first time installation, ActiveAccess keys will be generated automatically.
>
> For subsequent installations of ActiveAccess on other servers ensure that the AES (128 Bits) key aliases `AA_MASTER`, `AA_Administration`, `MIA_DB_DESede` and the issuer key alias (e.g. `Card< Issuer_ID >`) have been transferred from the primary installation in the current instance of HSM used by the ActiveAccess which is being installed.

- Ensure that the application server is properly installed and configured
- Ensure that the database server is properly installed and you have created a database for ActiveAccess.

> **Database details**
>
> Have the database name, username and password and address at hand for the installation process.

Pre Installation Configurations

Upgrades

For upgrades from **any** version of ActiveAccess to the latest version of ActiveAccess, follow the steps below.

Before the upgrade:

1. Shutdown all instances of ActiveAccess, stop the current Tomcat servers.
2. Back up ActiveAccess directories. Archive the ActiveAccess directory and store in a safe place. Do this for all instances of ActiveAccess.
3. Back up the Tomcat application server directories. Archive directories where the application has been deployed and store in a safe place.
4. Back up the database. The upgrade contains schema level changes. You will not be able to roll back, unless the database is fully backed up.
5. Back up all the HSM key data.

- Go to **TOMCAT_HOME/lib**. If the following files exist, back up and remove them:
  - gpcomp.pki-*.jar
  - gpcomp.hsm-*.jar
  - spp-*.jar
  - nfjava-*.jar
  - lunaprovider-*.jar
  - kmjava-*.jar
  - kmcsp-*.jar
  - jprov-*.jar
  - commons-codec-*.jar
  - aal2wrap-*.jar

Upgrades to v8.5.x and later

For upgrades to **ActiveAccess 8.5.x and later**, all clients must have **PKCS #11** configured for connectivity to the HSM (this excluses ActiveAccess installations with SunJCE).

- If your ActiveAccess installation already uses PKCS #11 (`HSMPROVIDER=PKCS11`), no changes are required. This would be the case if the first version of ActiveAccess that you installed was 7.4.x or later.
- If your ActiveAccess installation does not utilise PKCS #11 (i.e. the first version of ActiveAccess that you installed was version 7.3.x or older, with `HSMPROVIDER=ERACOM` ,

`HSMPROVIDER=nCipherKM` , or `HSMPROVIDER=LunaProvider`), you must add the following attributes in **activeaccess.properties** and set an appropriate value for them:

- `MASTER_HSM_LIB_DIR=`
- `MASTER_HSM_SLOT=`
- `PKCS11_CONFIG_FILE_PATH=`

> **Note**
>
> If you are migrating to a new HSM device, the values set for the attributes `MASTER_HSM_LIB_DIR` , `MASTER_HSM_SLOT` , and `PKCS11_CONFIG_FILE_PATH` must be for the new HSM device.

Upgrades from v7.x.x to v8.x.x and later

If you are upgrading from ActiveAccess v7.x.x, **in addition** to the upgrade steps above, follow the steps below.

- An `AA_HOME` directory is required from which ActiveAccess will load the configurations it requires for installation. Create a directory and set an `AA_HOME` environment variable to this directory.

> **Note**
>
> Refer to your Operating System and application server documentation for any specific instructions for setting an environment variable.
>
> ➕
>
> - AA_HOME can be set in Tomcat in catalina.bat/catalina.sh as JAVA_OPTS
> - AA_HOME can be set in WebLogic in setDomainEnv.cmd or startWebLogic.sh

- Add the following line in the **acsconfig.properties** file (located in **TOMCAT_HOME/bin/config**)

  `HSM_PASSWORD= < password >`

  Replace `< password >` with the base64 encoded format of your HSM password.

> **Warning**
>
> After the installation, a new configuration file, `activeaccess.properties`, will be created automatically in the `AA_HOME` directory. This new configuration file combines `acsconfig.properties`, `eb_config.properties`, `miaconfig.properties` and `regconfig.properties` and these files will be removed during the installation process.
>
> If you have configured any parameters that are not specific to ActiveAccess, you must take a back up of these files before running the installation and move these parameters manually to `activeaccess.properties`.

New installations

- An `AA_HOME` directory is required from which ActiveAccess will load the configurations it requires for installation. Create a directory and set an `AA_HOME` environment variable to this directory.

> **Note**
>
> Refer to your Operating System and application server documentation for any specific instructions for setting an environment variable.
>
> - AA_HOME can be set in Tomcat in catalina.bat/catalina.sh as JAVA_OPTS
> - AA_HOME can be set in WebLogic in setDomainEnv.cmd or startWebLogic.sh

- In the installation package, go to the **ActiveAccess** directory, copy **activeaccess.properties** to your `AA_HOME` directory.
- Open **activeaccess.properties** and fill in the required configuration parameters.

Deploying WAR packages

Download and extract the ActiveAccess installation package from **GPayments MyAccount > ActiveAccess > Download**.

Access Control Server, Administration Server, Enrolment Server and Registration Server are distributed in the ActiveAccess installation package as WAR packages. To install these packages, deploy **acs.war**, **enrolment.war**, **mia.war** and **registration.war** packages from **ActiveAccess/files** to your application server.

Deployment mechanism

Depending on the application server, the deployment mechanism would be different.

For example:

For Tomcat, the war files should be copied to **TOMCAT_HOME/webapps**.

For Oracle WebLogic Server, extract .war files and use the extracted directory to copy them in autoDeploy directory, or use the extracted directory in WebLogic's manual deployment (WebLogic console > domainStructure > Deployments > install section).

Please refer to your application server's documentation for instructions.

Installation

To initialize the installation process, start the application server.

This process may take a couple of minutes to complete.

An installation log will be created in **AA_HOME/logs/install_log.log**.

Info

If you are using two different database users in setup (for `db_owner` and `db_user`), from ActiveAccess v8.0.1 onwards, grant scripts are run automatically during setup and no longer need to be run manually.

Warning

ActiveAccess modules have specific configuration files such as log4j.xml, sms_jms_config.properties, which allow the client to customise various parameters based on their environment settings.

In some releases, new parameters are introduced or deprecated. The installer will compare the dates of the configuration files in the installation package with the ActiveAccess working directory and raise warnings if there are any differences.

Following each update/upgrade, the **install_log.log** file should be checked by the Admin for warnings in order to ensure that no changes in the configuration files have been missed.

The warnings will appear in the following format:

```
The date or size of [full path of the config file in installation package]
is different from [full path of the config file in AA_HOME], compare the
content and make sure all the required and optional parameters are OK.
```

Installation of Individual Components

The Access Control Server handles greater loads than other components and may be installed on a physical machine, dedicated to transaction processing.

Administration, Registration and Enrolment servers are usually installed on the same physical machine.

To install individual components:

- Ensure that you have the prerequisites properly installed and configured for each component that is being installed individually.
- Deploy the component's WAR package to the application server.
  - Access Control Server: **acs.war**
  - Administration Server: **mia.war**
  - Registration Server: **registration.war**
  - Enrolment Server: **enrolment.war**
- Configure the **installation parameters** (**AA_HOME** directory and configuration file).
- Start the application server.
- Ensure that the AES (128 Bits) key aliases `AA_MASTER`, `MIA_DB_DESede`, `AA_Administration`, `Card< Issuer_ID >` exist in the HSM.

> **Tip**
>
> If this is a first time installation, ActiveAccess keys will be generated automatically.
>
> For subsequent installations of ActiveAccess on other servers ensure that the AES (128 Bits) key aliases `AA_MASTER`, `AA_Administration`, `MIA_DB_DESede` and the issuer key alias (e.g. `Card< Issuer_ID >`) have been transferred from the primary installation in the current instance of HSM used by the ActiveAccess which is being installed.

Rollback Process

In case you need to roll back to the previous version, follow the steps below:

1. Shutdown all ActiveAccess servers and stop the applications in the application server.
2. Restore the original database.

3. Restore ActiveAccess directories and deploy the previous version of the applications on your application server locations.

Post Installation

On successful installation and when the application server is started, the internal components are started on the default port. These components are:

Access Control Server

Base URL: `https://< server-address >:< port >/acs/`

The following extensions can be added to the base URL:

Card Scheme	3DS1 VE/UE	3DS1 PA/UA	3DS2 AReq	3DS2 CReq
Verified by Visa	/vbv	/pa	/vbva	/ca
Mastercard SecureCode/IDC	/msc	/pa	/mca	/ca
JCB J/Secure	/jcb	/pa	/jcba	/ca
American Express SafeKey	/sk	/pa	/ska	/ca
Diners Club International ProtectBuy	/dc	/pa	/dca	/ca
ActiveDevice authentication	/device	/pa		

Example

Verified by Visa VE: `https://< server-address >:< port >/acs/vbv`

Info

The PA and CReq paths determine the **ACS URL** as seen by the user.

3DS Method URL: `https://< server-address >:< port >/acs/tdsmethod`

Monitoring the availability of ACS: `https://< server-address >:< port >/acs/ping`

Info

If the ACS is up and running, a JSON message will be displayed, which reports the availability of Database as well as the HSM. If the ACS is down, an error will be displayed. If Database or HSM is unavailable the value will be “not connected” in displayed message.

JSON Response Elements:

Attribute	Possible value
dbConnectionStatus	- Connected - Connection limit reached - Can't establish connection - Connection pool is not initialized
hsmConnectionStatus	- Connected - Not connected

Example

{"dbConnectionStatus":"connected","hsmConnectionStatus":"connected"}

Administration Server

Base URL: `https://< server-address >:< port >/mia/`

Monitoring the availability of MIA: `https://< server-address >:< port >/mia/ping`

Info

If the Administration Server is up and running, a JSON message will be displayed, which reports the availability of the Database as well as the HSM. If the Administration Server is down, an error will be displayed. If the Database or HSM is unavailable the value “not connected” will be displayed in the message.

JSON Response Elements:

Attribute	Possible value
dbConnectionStatus	- Connected - Connection limit reached - Can't establish connection - Connection pool is not initialized
hsmConnectionStatus	- Connected - Not connected

Example

{"dbConnectionStatus":"connected","hsmConnectionStatus":"connected"}

Registration Server

Base URL: `http(s)://< server-address >:< port >/registration/`

Info

Entering the URL above in a browser will display the message:

```
The Registration Server has received a GET.

Your signed XML (application/xml) should be sent via HTTP POST.
```

Login to the Administration Server as Administrator and set the **Registration server URL** in the **System Management/Settings** section to the base URL of the Registration server.

The Registration Server accepts HTTP Post commands for the purpose of uploading cardholder registration data.

Info

When using SSL, the Registration server certificate should be signed by a public CA. If you intend to use a self-signed certificate or a certificate signed by a certificate authority other than commercially known certificate authorities, you must import the CA's root certificate into the Administration server's TrustStore.

The Administration server TrustStore (cacerts) can be found in the config directory of the Administration server. Export your CA root certificate as a DER encoded or Base-64 encoded X509 certificate and use Keytool to import this into the cacerts file:

```
keytool -import -trustcacerts -alias myca -file cacert.cer -keystore cacerts -storepass changeit
```

Replace cacert.cer with the CA certificate file you wish to add to the KeyStore.

The following extensions can be added to the base URL:

Process	URL Extension
Card registration requests	/card
User registration requests	/user
Notification report requests	/notification

Note

The base URL can be used for **card registration requests**. Using the extension is optional.

Monitoring the availability of Registration: `http(s)://< server-address >:< port >/registration/ping`

Info

If the Registration Server is up and running, a JSON message will be displayed, which reports the availability of Database as well as the HSM. If the Registration Server is down, an error will be displayed. If Database or HSM is unavailable the value will be “not connected” in displayed message.

JSON Response Elements:

Attribute	Possible value
dbConnectionStatus	- Connected - Connection limit reached - Can't establish connection - Connection pool is not initialized
hsmConnectionStatus	- Connected - Not connected

Example

{"dbConnectionStatus":"connected","hsmConnectionStatus":"connected"}

Enrolment Server

Base URL: `https://< serveraddress >:< port >/enrolment/< IssuerID >`

Info

The Enrolment Server uses a unique URL for each issuer. When an issuer is created, it is assigned a unique, system generated Issuer ID. Enrolment pages can only be viewed after an issuer has been successfully enrolled and the enrolment package for that issuer has been uploaded to the system through the Administration server.

Monitoring the availability of Enrolment: `https://< serveraddress >:< port >/enrolment/ping`

Info

If the Enrolment Server is up and running, a JSON message will be displayed, which reports the availability of the Database as well as the HSM. If the Enrolment Server is down, an error will be displayed. If the Database or HSM is unavailable the value “not connected” will be displayed in the message.

JSON Response Elements:

Attribute	Possible value
dbConnectionStatus	- Connected - Connection limit reached - Can't establish connection - Connection pool is not initialized
hsmConnectionStatus	- Connected - Not connected

Example

{"dbConnectionStatus":"connected","hsmConnectionStatus":"connected"}

Configuration Files

ActiveAccess Configuration File

AA_HOME/activeaccess.properties

The ActiveAccess Configuration file, **activeaccess.properties**, is automatically created/updated by the ActiveAccess installation. Common options such as database information are required to be configured during installation. The following sections document all the available parameters in case you need to change the defaults.

Note

ActiveAccess server must be restarted for changes to configuration files to take effect.

Common Configuration Parameters

DBNAME, DBOWNERPASSWORD

This is the database owner name and password that you use to create the database. When you first set or change the database owner password, you may set it in clear text. You should also add (PLAIN_TEXT=) to your configuration file.

> **Note**
>
> This parameter must always have a value.

DBUSERNAME, DBPASSWORD

This is the **username** and **password** that you use to access the database. In a simple configuration this username may be the same as the database owner name. When you first set or change the database password, you may set it in clear text. You should also add (PLAIN_TEXT=) to your configuration file.

> **Note**
>
> This parameter must always have a value.

PLAIN_TEXT=

This instructs the server to read DBOWNERPASSWORD and DBPASSWORD in clear text and replace them with the encrypted values.

DBURL

For Oracle the default URL is:

```
jdbc\:oracle\:thin\:\@127.0.0.1\:1521\:ORCL
```

Replace 127.0.0.1:1521 with the IP address and port number of the Oracle instance you have installed. ORCL is the SID of the database and must be replaced with the SID you selected during the installation of the database server.

```
DBURL=jdbc\:oracle\:thin\:\@192.168.0.202\:1521\:ORCL
```

DBDRIVER

For Oracle, leave the default value unchanged as shown below:

```
DBDRIVER=oracle.jdbc.driver.OracleDriver
```

INITIALCONNECTIONS

Specifies the initial length of database connection pool allocated by the application.

MAXCONNECTIONS

Specifies the maximum length of database connection pool that can be allocated by the application.

WAITIFBUSY

Can be set to either true or false. The default is true. When set to true, connection requests exceeding the maximum connections will be queue until a connection is freed. When set to false, the application immediately returns an connection erorr if no free connection can be found in the pool.

DB_IDLE_TIMEOUT

The database idle connection time out in seconds. Idle database connections are closed in the application's connection pool after the specified time. The default is 900 seconds.

DBENCODED

If this parameter sets to false reading and writing to database is done in ISO-8859-1 character set and ActiveAccess uses its own encoding (Default value is **false**). Otherwise database's own encoding is used.

HSMPROVIDER

Used to specify the HSM provider name.

For ActiveAccess instances which were originally installed prior to ActiveAccess v7.4.0, the value would be **nCipherKM** for Thales e-Security, **ERACOM** for SafeNet, or **SUN** for Sun JCE. In ActiveAccess instances originally installed after and including v7.4.0, this parameter would be **PKCS11** or **SUN**.

> **Note**
>
> This parameter should always have a value.

KEYSTORE_DIR

Used to specify the physical location of the HSM KeyStore (Thales e-Security or SunJCE). Use forward slash as the path separator e.g.: `KEYSTORE_DIR=c:/nfast/kmdata/local`

PKCS11_CONFIG_FILE_PATH

Used to specify the path to the PKCS #11 configuration file with a `.properties` extension.

The contents of the configuration file should contain `library`, `slot` and `name` parameters.

> **Note**
>
> If this file does not exist, it will be generated automatically.

nShieldHSM

Only if you are using an nShield HSM, set the value to Yes. For all other HSM types, it should be left blank.

HSM_PASSWORD

Used to set the HSM password in the configuration file. This option takes precedence over the java option `-Dcom.gpayments.hsm.password`. The HSM password must be provided in base64 encoded format in both cases. Leave empty for a blank HSM password.

HSM_LIB_DIR

Used to specify the path of **.dll** or **.so** file which will be added to **pkcs11config.properties** file, if the file does not exist.

HSM_SLOT

Used to specify the slot number that will be added to **pkcs11config.properties** file, if the file does not exist.

MASTER_HSM_LIB_DIR

Used to specify the path of **.dll** or **.so** file which will be added to **pkcs11config.properties** file, if the file does not exist. This will be used for saving the Master Key in the HSM.

> **Note**
>
> This parameter is used for migration to HSM connectivity via PKCS #11.

MASTER_HSM_SLOT

Used to specify the slot number that will be added to **pkcs11config.properties** file, if the file does not exist. This will be used for saving the Master Key in the HSM.

> **Note**
>
> This parameter is used for migration to HSM connectivity via PKCS #11.

HSMENCALIAS

When the MIA/ACS Settings Encryption Key is automatically or manually retired and replaced with a new one using the PCIDSS Key Retiring Utility, the default key alias is changed. Therefore, the new key alias is specified by HSMENCALIAS.

WS_POOL

Used to specify the size of WebSocket pool. The default value is 1000.

TOMCAT_KEYSTORE

Used to specify the path of the Tomcat KeyStore in case the timeout error fails with SSL Handshake in browser-based authentication.

> **Note**
>
> Use forward slash as the path separator.

TOMCAT_KEYSTORE_PASS

Used to specify the password of the Tomcat KeyStore in case `TOMCAT_KEYSTORE` is set.

TOMCAT_TRUSTSTORE

Used to specify the path of the Tomcat TrustStore in case the timeout error fails with SSL Handshake in browser-based authentication and the SSL connection is not one-sided.

> **Note**
>
> Use forward slash as the path separator.

TOMCAT_TRUSTSTORE_PASS

Used to specify the password of the Tomcat TrustStore in case `TOMCAT_TrustStore` is set.

CARD_MOD_10_CHECK

Used to enable/disable mod 10 check when creating cards via the administration interface, for testing purposes. It can be set to `true` or `false`. The default value is `true`.

TESTING_MODE

Can be set to either `true` or `false`. Set it to true during certification testing. Default value is `false`.

PROVIDER_TEST

Can be set to either `true` or `false`. Set it `true` during certification test only if the test card bin is not supported in default providers.xml file. If set true providers_test.xml should be created and placed at `AA_HOME`.

TEST_AUTH_SERVER

Set URL of authentication server. This parameter is developed to support UL tests.

ACS_REFERENCE_NUMBER_TEST

Set ACS reference number during certification test.

TIMEZONE_ID

Used to set the time zone of the application.

Refer to **ActiveAccess/timezones.txt** which has a list of acceptable time zones.

Example

TIMEZONE_ID=Australia/Sydney

Note

This parameter should always have a value.

Additional Administration Server Configuration Parameters

UPLOADCACHE_DIR

Used to specify a location to copy uploaded file that VASCO and RSA tokens fetched from it. Use forward slash as a path separator e.g.: UPLOADCACHE_DIR=c:/tempdir

MAX_WARNINGS

Specifies the maximum number of warning messages that the administration server will generate while processing VACSO or RSA token files before an error is returned. In other words, if processing a VASCO or RSA file creates more warnings than this value, the server will terminate processing of the file and will return an error response. If this parameter is not specified, a default value of 50 is used.

MODULE

Used for initialising of the key manager for CAP functions. Select HSM for secure computation and cryptographic functions. A value of zero results in load sharing among all nShield capable modules. Default value is **0**.

PSINAME

Used for initializing the key manager for CAP functions. It is the name of the nShield installation to be initialized. Default value is **gpaymentsTest**.

Additional ACS Configuration Parameters

COMPUTERNAME

This is the computer name where the ACS is installed.

DOMAINNAME

This is the domain name where the ACS is installed. It must be resolved to an IP address and you must add this host name to `/etc/hosts` or in Windows `C:\WINDOWS\system32\drivers\etc\hosts` before installation.

BINDING_IP_ADDRESS

Used to define the binding IP address of ActiveAccess.

RMI_PORT

The RMI port of ActiveAccess. The default value for the RMI port is 4242. If you decide to change the RMI port, you can edit this value at any time.

AHS_FLAG

Used to enable/disable Authentication History Server. It can be set to either true or false. The default value is true.

CACHING

This option specifies the caching mode for resources. The default is **everyvisit**.

DBENCODED

Can have two values **Yes** or **No**. If your Database is set to use encoding, set this option to **Yes**.

MODULE

Used for initialising of the key manager for CAP functions. Select HSM for secure computation and cryptographic functions. A value of zero results in load sharing among all nShield capable modules. Default value is **0**.

ZLIBOFF

It can be set to either **true** or **false**. When it is set to true, ACS does not inflate ZIP objects. The default value is false.

> **Warning**
>
> This option is for test purposes only. Setting the options to **true** in production will cause interoperability problems with other 3-D Secure components.

Additional Registration Server Configuration Parameters

VERIFICATION

Can be set to either **true** or **false**. When the verification is true, the registration server checks the authenticity of XML messages by validating the XML signature. Disabling verification should be avoided in a production system for security reasons.

REQUEST_LOGGING

Can be set to either **true** or **false**. Used to collect request debug information, intended for testing purposes. This option should not be enabled in production environment.

MAX_WARNINGS

Specifies the maximum number of warning messages that the registration server will generate, before an error is returned. In other words, if a message sent to the registration server creates more warnings than this value, the server will terminate processing the message and will return an error response. If this parameter is not specified the default value of 50 is used.

Notification Report Collector Job Parameters:

Notification Reports are provided based on collected report files by the Notification Report Collector Job on the Registration server. In order to configure this job to collect the required data and cache report files, the following parameters must be set in activeaccess.properties:

LAST_REPORT_TIME

The last time that the notification report collector job was run

Format: DD/MM/YYYY

OFFICIAL_START_HOUR (Deprecated and is no longer used)

The hour that is used as the start hour of the day. Reports are collected based on this hour. Values: 00..23 (default: 00)

OPTOUT_MODE

The flag that specifies whether report collector should collect the last cardholder opt out only or all opt outs.

Values: LAST/ALL (default: ALL)

SCHEDULER_START_TIME

The time that the report collector job starts to collect reports based on LAST_REPORT_DATE

Format: HH:mm:ss GMT(+0:00) (default: -1 to disable job).

Example: Assume LAST_REPORT_TIME=02/02/2009, SCHEDULER_START_TIME=22:30:30, if today is 05/02/2009, report collector starts at 22:30:30 GMT(+0:00) and collects reports from 02/02/2009 00:00 to 05/02/2009 00:00

> **Note**
>
> If SCHEDULER_START_TIME is set to a time in past, the job will be scheduled for tomorrow at the specified time.

NOTIFICATION_FILE_PATH

The path on the server which the report collector job will cache for the collected report files

The default path is a **NotificationReport** directory, located in the deployed directory of Registration on your application server.

NOTIFICATION_REPORT_LIFETIME

The life time of cached report files on the server in DAY. As soon as the report collector job starts, it removes files if their life time period has already passed

Default: -1 to disable

NOTIFICATION_REPORT_REGEN_ISSUERIDS

A comma separated list of the IDs of the issuers that have retired their encryption key using PCIDSS Retiring Utility. As the result of retiring the encryption key of an issuer, the pre-collected notification report files are no longer valid. This list is automatically populated at the end of the utility process to indicate that notification reports should be re-collected for the specified issuers at the next run of the notification report collector job.

> **Example**
>
> **NOTIFICATION_REPORT_REGEN_ISSUERIDS**= 284357534937385611, 974922143261996848

Additional Enrolment Server Configuration Parameters

CACHE:

Specify the caching mode used for caching issuer pages. (0: every visit, 1: automatically, 2: never, default value is **0**.)

MAX_CACHE:

Specify the number of issuer pages that will be cached. Default value is: 100.

Providers File

ActiveAccess requires the default card ranges of all providers in order to process incoming 3D-Secure authentication requests. As card schemes may add new card ranges at any time, the providers file allows for the additions to be made manually, when required. The following options can be updated in **providers.xml** under the **AA_HOME** directory.

- **Provider name, provider index, cname and provider ID:** within the < providerInfo > element for each of the providers, there are tags for the provider's name (< providerName >), index (< providerIndex >), card scheme authentication method (< cName >), and provider ID (< providerId >). The following table shows the possible values for the aforementioned tags.

providerName	providerIndex	cName	providerId
Visa	1	vbv	2
Mastercard	2	msc	1
JCB	3	jcb	3
AMEX	4	sk	5
DinersClub	5	dc	6

- **Card Range:** the card ranges for each provider are included in the providers file, in the form of minimum range and maximum range. The minimum range should always be lower than', or equal to, the maximum range, with an equal number of digits. You can add any card range to the providers file inside the tag, by copying the tag and inserting the new minimum and maximum ranges. Make sure the newly added card ranges do not overlap with another

provider's card ranges. Furthermore, the tag indicates the required number of digits for card numbers, which fall within the specified card range.

Note

If you want to update the providers file, make sure the xml format is followed closely, as any formatting issues may result in ActiveAccess failing to start.

Note

Changes made to the providers file will not take effect immediately, unless the ActiveAccess server is restarted.

Glossary

This page provides a list of terms relating to 3D Secure 1 and 2, some are not used elsewhere in this documentation but are included for completeness of the subject area. Familiarise yourself with them now or refer back to this page when you come across an unfamiliar word, phrase or acronym.

Term	Acronym	Definition
2-F Authentication		A generic functionality, which allows for strong authentication of any transaction, commercial or otherwise, for example, strong authentication of users when they login to an Internet banking site or when they authorise funds transfer to a third party. 2-F authentication requires two independent ways to establish identity and privileges as opposed to traditional password authentication, which requires only one 'factor' (knowledge of a password).
3-D Secure **3D Secure** **3D Secure 1** **3D Secure 2**	**3DS** **3DS1** **3DS2**	A payer authentication standard (3D Secure 1 (3DS1)) introduced by Visa (Verified by Visa) and subsequently adopted by Mastercard (Mastercard SecureCode and Mastercard SecureCode), JCB (JCB J/Secure), American Express (SafeKey) and Diners Club International / Discover (ProtectBuy) designed to reduce online credit card fraud and chargeback. The 3DS standard provides an additional layer of protection in card-not-present credit card transactions for the three domains involved: Issuer domain of the card issuing bank, the Interoperability domain of the card scheme's infrastructure and the Acquirer domain of the merchants. The second version of the standard, 3D Secure 2 (3DS2) (EMV 3-D Secure protocol), is facilitated by EMVCo, a six member consortium comprised of American Express, Discover, JCB, Mastercard, UnionPay and Visa. It creates a frictionless payment experience for cardholders by facilitating a richer cardholder data exchange, allowing risk-based authentication by issuers for low risk transactions, instead of authentication challenges to the cardholder, such that most authentication activity will be invisible to the cardholder. 3DS2 also supports authentication of app-based transactions on mobile and other consumer connected devices, and cardholder verification for non-payment transactions, such as adding a payment card to a digital wallet.

Term	Acronym	Definition
3DS Client		The consumer-facing component, such as a browser-based or mobile app online shopping site, which facilitates consumer interaction with the 3DS Requestor for initiation of the EMV 3-D Secure protocol.
3DS Integrator		An EMV 3-D Secure participant that facilitates and integrates the 3DS Requestor Environment, and optionally facilitates integration between the Merchant and the Acquirer.
3-D Secure Provider		An entity such as American Express, Diners Club International, Discover, JCB, Mastercard or Visa, which provides interoperability services for issuers and merchants who participate in the authentication process. The 3-D Secure provider is normally in charge of managing the directory server, managing the authentication history server and issuing the digital certificates required for participation in the authentication scheme.
3DS Requestor		The initiator of the EMV 3-D Secure Authentication Request, known as the AReq message. For example, this may be a merchant or a digital wallet requesting authentication within a purchase flow.
3DS Requestor App		An App on a Consumer Device that can process a 3-D Secure transaction through the use of a 3DS SDK. The 3DS Requestor App is enabled through integration with the 3DS SDK.
3DS Requestor Environment		This describes the 3DS Requestor controlled components of the Merchant / Acquirer domain, which are typically facilitated by the 3DS Integrator. These components include the 3DS Requestor App, 3DS SDK, and 3DS Server. Implementation of the 3DS Requestor Environment will vary as defined by the 3DS Integrator.
Three Domain Secure Software Development Kit	**3DS SDK**	3-D Secure Software Development Kit. A component that is incorporated into the 3DS Requestor App. The 3DS SDK performs functions related to 3-D Secure on behalf of the 3DS Server.
3DS Requestor Initiated	**3RI**	3-D Secure transaction initiated by the 3DS Requestor for the purpose of confirming an account is still valid. The main use case being recurrent transactions (TV subscriptions, utility bill payments, etc.) where the merchant wants perform a Non-Payment transaction to verify that a subscription user still has a valid form of payment.
3DS Server		Refers to the 3DS Integrator's server or systems that handle online transactions and facilitate communication between the 3DS Requestor and the Directory Server.

Term	Acronym	Definition
3-D Secure	**3DS**	**Three Domain Secure**. An eCommerce authentication protocol that for version 2 onwards enables the secure processing of payment, non-payment and account confirmation card transactions.
Access Control Server	**ACS**	A component that operates in the Issuer Domain, which verifies whether authentication is available for a card number and device type, and authenticates specific Cardholders.
Accountholder Authentication Value	**AAV**	A value providing proof of cardholder authentication, which is generated by the issuer's access control server for each transaction. The AAV is passed by the merchant to the acquirer and then by the acquirer to the issuer through the UCAF field.
Acquirer		A financial institution that has a relationship with a merchant and processes payment transactions for that merchant.
ActiveAccess		GPayments' access control server for card issuers and service providers.
ActiveDevice		GPayments' device agnostic two-factor authentication component.
ActiveMerchant		GPayments' payment authentication platform (merchant plug-in) for merchants.
ActiveServer		GPayments' 3DS Server for payment processors and merchants (see *3DS Server*).
Attempts		Used in the EMV 3DS specification to indicate the process by which proof of an authentication attempt is generated when payment authentication is not available. Support for Attempts is determined by each DS.
Authentication		In the context of 3-D Secure, the process of confirming that the person making an eCcommerce transaction is entitled to use the payment card.
Authentication Device		A physical device capable of generating a token to be used in the verification of a user's identity.
Authentication Request Message	**AReq**	An EMV 3-D Secure message sent by the 3DS Server, via the DS, to the ACS to initiate the authentication process.

Term	Acronym	Definition
Authentication Response Message	**ARes**	An EMV 3-D Secure message returned by the ACS, via the DS, in response to an Authentication Request message.
Authentication Token		An unpredictable piece of information generated by an authentication device, which is used to verify the identity of a user. The term token may sometimes be used to refer to the physical device that generated the token as well.
Authentication Value	**AV**	A cryptographic value generated by the ACS to provide a way, during authorisation processing, for the authorisation system to validate the integrity of the authentication result. The AV algorithm is defined by each Payment System.
Authorisation		A process by which an Issuer, or a processor on the Issuer's behalf, approves a transaction for payment.
Authorisation System		The systems and services through which a Payment System delivers online financial processing, authorisation, clearing, and settlement services to Issuers and Acquirers.
Bank Identification Number	**BIN**	The first six digits of a payment card account number that uniquely identifies the issuing financial institution. Also referred to as an Issuer Identification Number (IIN) in ISO 7812.
BankNet		Mastercard's proprietary payment network.
Base64		Encoding applied to the Authentication Value data element as defined in RFC 2045.
Base64 URL		Encoding applied to the 3DS Method Data, Device Information and the CReq/CRes messages as defined in RFC 7515.
Card		Card is synonymous with the account of a payment card, in the *EMV 3-D Secure Protocol and Core Functions Specification*.
Certificate Authority	**CA**	
Cardholder		An individual to whom a card is issued or who is authorised to use that card.

Term	Acronym	Definition
Cardholder Activation During Shopping		A 3D-Secure 1 process by which cardholders can enrol with the authentication system at the time of making a purchase at a participating merchant eCommerce website.
Centralised Authentication and Authorisation Service	**CAAS**	A remote ACS, see *Access Control Server*.
Challenge		The process where the ACS is in communication with the 3DS Client to obtain additional information through Cardholder interaction.
Challenge Flow		A 3-D Secure flow that involves Cardholder interaction as defined in the *EMV 3-D Secure Protocol and Core Functions Specification*.
Challenge Request Message	**CReq**	An EMV 3-D Secure message sent by the 3DS SDK or 3DS Server where additional information is sent from the Cardholder to the ACS to support the authentication process.
Challenge Response Message	**CRes**	The ACS response to the CReq message. It can indicate the result of the Cardholder authentication or, in the case of an App-based model, also signal that further Cardholder interaction is required to complete the authentication.
Chip Card		A card with an on-board integrated circuit chip.
Consumer Device		Device used by a Cardholder such as a smartphone, laptop, or tablet that the Cardholder uses to conduct payment activities including authentication and purchase.
Cryptography		A process that encrypts information for the purpose of protecting it. Information is decrypted when required.
Device		see *Authentication Device*.
Device Channel		Indicates the channel from which the transaction originated. Either: • App-based (01-APP) • Browser-based (02-BRW) • 3DS Requestor Initiated (03-3RI)
Device Information		Data provided by the Consumer Device that is used in the authentication process.

Term	Acronym	Definition
Directory Server	**DS**	A server component operated in the Interoperability Domain; it performs a number of functions that include: authenticating the 3DS Server, routing messages between the 3DS Server and the ACS, and validating the 3DS Server, the 3DS SDK, and the 3DS Requestor.
Directory Server Certificate Authority	**DS CA** or **CA DS**	A component that operates in the Interoperability Domain; generates and Certificate Authority (DS distributes selected digital certificates to components participating in 3-D Secure. Typically, the Payment System to which the DS is connected operates the CA.
Directory Server ID (directoryServerID)		Registered Application Provider Identifier (RID) that is unique to the Payment System. RIDs are defined by the ISO 7816-5 standard.
Electronic Commerce Indicator	**ECI**	Payment System-specific value provided by the ACS to indicate the results of the attempt to authenticate the Cardholder.
Digital Signature		Equivalent of the physical signature in the digital world. Digital signatures can verify the identity of owner of a piece of information or a document in the digital world.
Enrolment		A cardholder must pass an initial online authentication procedure in 3D-Secure 1, which is verified by the Issuer prior to gaining eligibility for participation in American Express SafeKey, Diners Club International ProtectBuy, JCB J/Secure, Mastercard SecureCode or Verified by Visa authentication.
Frictionless		Used to describe the authentication process when it is achieved without Cardholder interaction.
Frictionless Flow		A 3-D Secure flow that does not involve Cardholder interaction as defined in EMVCo Core Spec Section 2.5.1.
Issuer		A financial institution that provides cardholders with credit cards.
J/Secure		JCB's standard for cardholder authentication, based on 3-D Secure.
Message Authentication Code	**MAC**	

Term	Acronym	Definition
Mastercard SecureCode / Identity Check		Mastercard's payer authentication brand, which includes SPA Algorithm for the Mastercard Implementation of 3-D Secure, SPA and chip card authentication program (CAP).
Mastercard 3-D Secure		The SPA Algorithm for the Mastercard Implementation of 3-D Secure that provides a browser authentication experience to the cardholder (see also *3-D Secure)*.
Mastercard Identity Check		see *Mastercard SecureCode / Identity Check*.
Merchant		Entity that contracts with an Acquirer to accept payments made using payment cards. Merchants manage the Cardholder online shopping experience by obtaining the card number and then transfers control to the 3DS Server, which conducts payment authentication.
Merchant Plug-in (MPI)		A software module which can be integrated into a merchant's eCommerce website or run as a managed service on behalf of a number of merchants to provide 3-D Secure authentication.
Non-Payment Authentication	**NPA**	.
One-Time Passcode	**OTP**	A passcode that is valid for one login session or transaction only, on a computer system or other digital device.
Out-of-Band	**OOB**	A Challenge activity that is completed outside of, but in parallel to, the 3-D Secure flow. The final Challenge Request is not used to carry the data to be checked by the ACS but signals only that the authentication has been completed. ACS authentication methods or implementations are not defined by the 3-D Secure specification.
Payer Authentication Request	**PAReq**	Message sent from the MPI to the Access Control Server at the cardholder's issuer via the cardholder browser.
Payer Authentication Response	**PARes**	A digitally signed message sent from the Access Control Server to the Merchant Plug-in which communicates whether the cardholder authentication was successful or not.

Term	Acronym	Definition
Payment Gateway		A software system provided by an acquirer or a third party which accepts transactions from the Internet and transfers them to a payment network such as BankNet or VisaNet.
Preparation Request Message	**PReq**	3-D Secure message sent from the 3DS Server to the DS to request the ACS and DS Protocol Versions that correspond to the DS card ranges as well as an optional 3DS Method URL to update the 3DS Server's internal storage information.
Preparation Response Message	**PRes**	Response to the PReq message that contains the DS Card Ranges, active Protocol Versions for the ACS and DS and 3DS Method URL so that updates can be made to the 3DS Server's internal storage.
Proof or authentication attempt		Refer to Attempts.
ProtectBuy		Diners Club International and Discover standard for cardholder authentication, based on 3-D Secure.
Registered Application Provider Identifier	**RID**	Registered Application Provider Identifier (RID) is unique to a Payment System. RIDs are defined by the ISO 7816-5 Standard and are issued by the ISO/IEC 7816-5 Registration Authority. RIDs are 5 bytes.
Results Request Message	**RReq**	Message sent by the ACS via the DS to transmit the results of the authentication transaction to the 3DS Server.
Results Response Message	**RRes**	Message sent by the 3DS Server to the ACS via the DS to acknowledge receipt of the Results Request message.
Risk-Based Authentication	**RBA**	During risk-based authentication, the rich cardholder data exchanged in AReq is taken into account to determine the risk profile associated with that transaction. The complexity of the challenge is then decided based on the risk profile.
SafeKey		American Express standard for cardholder authentication, based on 3-D Secure.

Term	Acronym	Definition
Secure Payment Application (SPA)		Mastercard's payer authentication standard designed to reduce online credit card fraud and chargeback using a client-side applet. Also known as Mastercard's PC Authentication Program, Mastercard SecureCode, Mastercard SPA and SPA.
Secure Sockets Layer (SSL)		A protocol designed to maintain the integrity and confidentiality of communication over the Internet.
SecureCode		see *Mastercard SecureCode / Identity Check*.
Token:		see *Authentication Token*.
Two Factor Authentication		see *2-F Authentication*
Uniform Resource Locator (URL)		Address system for locating unique sites on the Internet.
Universal Cardholder Authentication Field (UCAF)		Data element 48 sub element 43 as defined in Mastercard BankNet to carry authentication data. Mastercard SecureCode uses this element to transport AAV from the acquirer to the issuer.
Verified by Visa	**VbV**	A payer authentication standard introduced by Visa (see *3-D Secure*).
VisaNet		Visa's proprietary payment network.
Visa Secure		A program developed by Visa to make online payments more secure through 3-D Secure 2.

Document Control

new item item changed item removed no change to item

Date	AA Ver	Doc Ver	Change Details
[16/02/2021]	**8.5.3**	**8.5.3:1**	**Installation** (Installation Guide) Added **WS_POOL** to ActiveAccess Configuration File.
18/12/2020	**8.5.0**	**8.5.0:1**	**Product Architecture** (Installation Guide) Added **Oracle WebLogic Server 14c** and **Database Oracle 19c** in Hardwa Software Requirements.
			External Components (Installation Guide) Added additional steps for Oracle 19c in Oracle Database.
			Installation (Installation Guide) Changes made to Prerequisites Added installation steps for Upgrades to v8.5.x and later Added new configuration parameters **MASTER_HSM_LIB_DIR** and **MASTER_HSM_SLOT** to Common Configuration Parameters Changes made to Installation of Individual Components.
			Risk Management (Admin UI) Added details about authentication method and **Score range for frictionl review** in Add/Edit Risk Chain.
			Servers (Admin UI) Added new section Edit ACS Server.
			Key Retiring Utility (Admin UI) Changes made to Retiring keys automatically.

Date	AA Ver	Doc Ver	Change Details
			Issuers (Admin UI) Changes made to the description of Key Management Added **Export**, **KeyStore type** and a note for **Delete** to Key Management Added **HMAC keys** and an **Info** box to New Key Added **Export** and **KeyStore type** to Key Management Added **KeyStore type** to Key Details Removed **New Key** link from Key Details Added new section Export Data Key.
			Remote Messaging (Specifications) Added **purchaseDate** to **OobInfo** in Table 14 - InitAuthReq Added item 6 to **Code** in Table 17 - VerifyAuth.
			Out of Band (OOB) Authentication Adapter (Specifications) Added **NOT_AUTHENTICATED_END** to OobAuthenticationResult Data Ele
			Risk Engine Adapter (Specifications) Added **frictionless with review** in How RBA works.
[25/11/2020]	**8.4.4**	**8.4.4:1**	**Remote Messaging** (Specifications) Added **Attributes** and **Descriptions** to Table 4 - Transaction, Table 10 - PreAuthReq, Table 11 - HeaderParams and Table 12 - AdditionalParams.
[29/10/2020]	**8.4.1**	**8.4.1:1**	**System Management** (ACS URL) Added details to **ACS challenge URL** for OOB's WebSocket and callback U 3-D Secure 2 Settings.
			System Management (Issuer Management) Added a note to **ACS Challenge URL** for OOB's WebSocket and callback U New Issuer Group, Issuer Group Details and Issuer Details.
			Remote Messaging (Specifications) Added notes to AuthType and AuthTypeSup at Table 6 - CardInfo.
			Codes (RReq Authentication Method Codes) Added a new page: RReq Authentication Method Codes.
[16/10/2020]	**8.4.0**	**8.4.0:1**	**Settings** (Admin UI) Added a note to **Log level** in Settings.

Date	AA Ver	Doc Ver	Change Details
			Issuer Management (Admin UI) Added **Verified by Visa CAVV format** and **Visa Secure CAVV format** to N Issuer Group and Issuer Details Added **IAV generation algorithm**, **Verified by Visa CAVV format** and **Visa CAVV format** to Issuer Group Details Added **ACS URL** to New Issuer.
			Issuers (Admin UI) Added a note to Custom pages.
			Transactions (Admin UI) Added **Failed reason** and **IAV generation algorithm** to Transaction Detail
			Remote Messaging (Specifications) Added **callBack** to Table 14 - InitAuthReq.
			Out of Band (OOB) Authentication Adapter (Specifications) Added **purchaseDate** to TransactionInfo Data Elements.
29/05/2020	**8.3.0**	**8.3.0:1**	**Installation** (Installation Guide) Added an option to change **RMI port** in Additional Administration Server Configuration Parameters.
			Issuer Management (Admin UI) Added **IAV generation algorithm** to New Issuer Group Added a warning to **Supported devices** in ActiveDevice Settings.
			Device Management (Admin UI) Added **OOB** to Edit Default Device Parameters and OOB.
			Risk Management (Admin UI) Added Upload Connector Encryption Key.
			OOB Management (Admin UI) Added Upload Connector Encryption Key.
			Cards (Admin UI) Added **Deactivated device type** to **Status** in Assigned Devices.

Date	AA Ver	Doc Ver	Change Details
			CardLoader (Specifications) Added encryption of sensitive data to **Log directory** in Open dialog for se XML file to verify.
			Remote Messaging (Specifications) Added **acsTransId**, **threeDSTransId** and **dsTransId** to Table 4 - Transactic
			Out of Band (OOB) Authentication Adapter (Specifications) Added samples to Get OOB Adapter Information and Request OOB Challe Added new **Length** for `acctNumber` in TransactionInfo Data Elements an `cardholderName` in CardHolderInfo Data Elements Added **Message Inclusion** for `clientId` and `deviceId` in AdditionalInfo Elements.
			Risk Engine Adapter (Specifications) Added **AReqWithTransStatus Data Elements** Added new **Length** for `acctNumber` and `cardholderName` in AReq Data E Added **Message Inclusion** for `clientId` in AdditionalInfo Data Elements
24/04/2020	**8.2.3**	**8.2.3:1**	**Risk Engine Adapter** (Specifications) Changes made to **Parameter Data Elements** Change made to **Condition Data Elements** Added **ValueType Data Elements**, **ConditionAssessor Data Elements**, an **TxCallback Data Elements** Changes made to **ConditionValue Data Elements** Added **Range Data Elements** Change made to **messageExtension Data Elements** Removed **AdapterRiskAssessmentOutput Data Elements**.
17/4/2020	**8.2.0**	**8.2.0:2**	**Remote Messaging** (Specifications) Added attribute lengths to the **Usage** column of Table 2 - VerifyRegReq, T Card, Table 4 - Transaction and Table 14 - InitAuthReq.
			Out of Band (OOB) Authentication Adapter (Specifications) Changes made to **Out of Band (OOB) Authentication Adapter** (Specificat
28/02/2020	**8.2.0**	**8.2.0:1**	**Installation** (Installation Guide) Added **TOMCAT_KEYSTORE**, **TOMCAT_KEYSTORE_PASS**, **TOMCAT_TRUSTSTORE** and **TOMCAT_TRUSTSTORE_PASS** to configuratior

Date	AA Ver	Doc Ver	Change Details
			Issuer Management (Admin UI) Added **IAV generation algorithm** to Issuer Details.
			Risk Management (Admin UI) Change made to **Score range for device** in Add / Edit Risk Chain.
			Servers (Admin UI) Added **OOB info template** to Edit CAAS Server.
			Issuers (Admin UI) Added **Maximum interaction** to Remote Settings.
			Cards (Admin UI) Added **Client ID** to Find Card and Card Details Added note to **Expiry date** in New Card and Card Details.
			Transactions (Admin UI) Added **Client ID** to Find 3-D Secure Added **Risk decision** and **Client ID** to Transaction Details.
			Local Messaging (Specifications) Additions & changes made for **Client ID** to: Sample pre-registration request Sample final registration request for traditional 3-D Secure Sample final registration request for two-factor authentication over 3-D S Sample update registration request Card Device Update Request Sample Registration Notification Sample Device Update Notification Sample Opt-Out Notification Sample Lock Notification Cardholder Registration DTD.
			Remote Messaging (Specifications) Added **LanCode** to Table 3 - Card and Table 6 - CardInfo Added **twoFA** to Table 6 - CardInfo.

Date	AA Ver	Doc Ver	Change Details
			Out of Band (OOB) Authentication Adapter (Specifications) Changes made to Adapter Interface Methods Change made to **Response Description** of Get OOB Adapter information Change made to **Response Description** of Request OOB Challenge Change made to **Request Method** and **Response Description** of Get OOB authentication result Added AdapterInfo Data Elements Change made to `acctNumber` **Description** in TransactionInfo Data Eleme Added `deviceId` to AdditionalInfo Data Elements OobRequestChallengeResult Data Elements added OobAuthenticationResult Data Elements added.
10/01/2020	**8.1.2**	**8.1.2:1**	**Installation** (Installation Guide) Added **JSON Response Elements** in ACS, MIA, Registration and Enrolmer
			Profile Management (Admin UI) Change made to **2-factor authentication** login option in User Profile.
			Remote Messaging (Specifications) Change made to **Description** and **Sample Value** of **AuthType** in Pre Authentication Response.
			Local Messaging (Specifications) Changes made to **Request** and **Response** of **Cardholder Registration** Changes made to **Request** and **Response** of **Notification** Changes made to **Critical Card Data Encryption and Decryption** Changes made to **Cardholder Registration** Changes made to **Notification**.
06/12/2019	**8.1.1**	**8.1.1:1**	**Installation** (Installation Guide) Added monitoring of the availability of ACS, MIA, Registration and Enrolr
			Device Management (Admin UI) Added `Plus (+) prefix` in SMS Center.
			Issuers (Admin UI) Change made to Language selection during authentication: add *authentic process of 3-D Secure 1* Change made to Provider Settings: add JSON format examples.

Date	AA Ver	Doc Ver	Change Details
			Local Messaging (Specifications) Change made to Request: Update EncVectorIV Update Sample final registration request for traditional 3-D Secure Change made to Cancel Registration Request: Make name attribute of ca optional Change made to Critical Card Data Encryption and Decryption: Change ke algorithm to AES Change made to Cardholder Registration DTD: Change `Name CDATA` to `I`
			Out of Band (OOB) Authentication Adapter (Specifications) Added `Swagger API URL` to Restful API version of OOB Adapter.
			Risk Engine Adapter (Specifications) Added `Swagger API URL` to RESTful API Risk Adapter.
			Codes (Error Codes) Added Error codes to Server Error Codes.
15/11/2019	**8.1.0**	**8.1.0:1**	**Installation** (Installation Guide) Removed **HSM_LIB_DIR** parameter from Upgrades to v8.x.x.
			System Management (Admin UI) Change made to New Issuer Group, Issuer Group Details, and Issuer Deta Changes `MAC Algorithm` to **3DS1 only** and changed `Use parent certific public and encryption keys`. Change made to Public & Encryption Key Management: Change key algo **AES**.
			Security (Admin UI) Added new section: SDK certificate.
			Cards (Admin UI) Change made to New Card: The card Expiry date is mandatory for Maste
			Risk Engine Adapter (Specifications) Removed one method of `TxCallback` from Parameter Data Elements. Removed `resultWhenTransmissionError` from RemoteCondition Data E Added `range` field into ConditionValue Data Elements

Date	AA Ver	Doc Ver	Change Details
06/11/2019	**8.0.3**	**8.0.3:1**	**Risk Engine Adapter** (Specifications) Change made to AdapterInfo Data Elements: Removed round brackets fr **Token** Sample Value. Change made to AssessmentResult Data Elements: Change the descripti `whatToDoNext` `range` field added into ConditionValue Data Elements
09/10/2019	**8.0.2**	**8.0.2:2**	**Remote Messaging** (Specifications) Change made to Table 16 - VerifyAuthReq: Removed round brackets from **Token** Sample Value.
			Out of Band (OOB) Authentication Adapter (Specifications) Change made to **oobAuthenticationResult**: Add `PENDING` as a valid value
			Risk Engine Adapter (Specifications) Updated **Risk chain setup diagram**.
02/10/2019	**8.0.2**	**8.0.2:1**	**Installation** (Installation Guide) Changes made to Upgrades to v8.x.x: Addition of **HSM_LIB_DIR** paramet updates to JAR files which must be removed. Addition of **HSM_LIB_DIR**, **HSM_SLOT**, **TESTING_MODE**, **PROVIDER_TES** **TEST_AUTH_SERVER**, and **ACS_REFERENCE_NUMBER_TEST** to Common configuration parameters.
			Remote Messaging (Specifications) Added **Response code = 3**.
			Codes (Transaction Status Codes) Added a new page: Transaction Status Codes.
05/09/2019	**8.0.1**	**8.0.1:1**	**Product Architecture** (Installation Guide) Added Disaster Recovery and Clustering diagrams.
			Installation (Installation Guide) Changes made to Upgrades to v8.0.x and New installations.
			Security (Admin UI) Added new **Key type** field to Create Certificate Request.

Date	AA Ver	Doc Ver	Change Details
			Risk Engine Adapter (Specifications) Δ Updated **Validator** field description in **ParameterDataElements** Δ Updated **PreviousData** field format in **RemoteAssessmentRequest Data Elements** + Added **AReqWithTransStatusDataElements** Δ Updated **ThreeDSCompInd** and **ThreeDSRequestorAuthenticationInd** fiel **AReq Data Elements**.
			Remote Messaging (Specifications) Δ **InitAuthReq** table: Usage of **oobInfo** changed.
			Out of Band (OOB) Authentication Adapter (Specifications) Δ Change the URL in **Restful API version of OOB Adapter** Δ Change `NOT__AUTHENTICATED` to `NOT_AUTHENTICATED` Δ Update MobilePhone Data Elements, HomePhone Data Elements, and W Data Elements.
15/08/2019	**8.0.0**	**8.0.0:1**	**Product Architecture** (Installation Guide) Δ Components labelled with (3DS1) or (3DS2) as relevant + Added Challenge Server (3DS2). + Added Risk Engine Adapter + Added Out of Band (OOB) Authentication Adapter Δ Updated Logical view of ActiveAccess diagram Δ Updated Hardware and Software Requirements X Removed references to **RuPay** components.
			External Components (Installation Guide) X Application Server dependency removed, supports compatible Java Appl Servers.
			Installation (Installation Guide) Δ ActiveAccess installation and setup process simplified.
			System Management (Admin UI) + **Authentication Management** section added with tabs for: Δ Device Management previously under **System Management** + Risk Management for 3DS2 risk management + OOB Management for OOB processing support.

Date	AA Ver	Doc Ver	Change Details
			System Management (Admin UI) - **Issuer Management** Device Settings: Added **OOB** as a supported device.
			Security (Admin UI) Added Directory Server Certificate section Added OOB Certificate section Added Risk Certificate section.
			Issuers (Admin UI) Providers parameters moved to a new page, and linked, from the **Setting** New fields added.
			Rules (Admin UI) Rule Management section replaces previous ***Authentication Exemption*** a ***Registration*** sections Tabs for: Registration previously ***Force Registration*** tab under **Rules** Authentication previously ***Authentication Exemption*** tab under **Rules** Settings.
			Cards (Admin UI) **Users** tab renamed to **Cards**.
			Reports (Admin UI) Reports support reporting by 3-D Secure version.
			Transactions (Admin UI) **Find 3-D Secure**: supports search by 3-D Secure version. New fields adde
			Admins (Admin UI) Admin User Details and User Profile: added **2-factor authentication** login
			Local Messaging (Specifications) Updated Final Registration Request with OOB device registration request

Date	AA Ver	Doc Ver	Change Details
			Remote Messaging (Specifications) Δ Added **issuerName** and **theeDSProtocolVersion** in **Transaction** table + Added **HeaderParams** table + Added **AdditionalParams** table + Added **AuthType** in **PreAuthResp** table + Added new OTP types for **AuthType** and **oobInfo** in **InitAuthReq** table Δ Sample Request Response: changed **CVD** to NULL.
			CHANGES TO DOCUMENTATION STRUCTURE + All documentation moved online with the ability to print to PDF ***To print the entire ActiveAccess documentation***: click the ⬇ button on the Introduction page. ***To print a section***: click the ⬇ button on that section. ***Tip***: hovering your mouse over the ⬇ button will let you see which section w printed. Δ **See Documentation change details** for full details of the changes in the documentation moving from PDF to online format.
26/02/2019	**7.4.6**	**7.4.6.1**	**Remote Messaging** Δ Added **AuthType** in **initAuthReq** table Δ Updated RegToken definition in **CardInfo** table.
06/07/2018	**7.4.0**	**7.4.0:1**	+ Addition of options in **System Management > Settings** to allow administ specified access levels to view Card Number (plaintext) and AAV/CAVV/AEV Δ Updated description of Soft Launch List + Addition of ActiveAccess Error Codes in Appendix A.

Documentation change details

Online Main Menu	Sub Menus	Previous PDF Document / Latest Changes
Introduction		
Installation Guide >		A11-Install_Maint_TechRef.pdf
	Product Architecture	
	External Components	
	Installation	
Administration UI >		AA12-ActiveAccess Administration.pdf
	About the Issuer Administration Server	AA12 / Added support for two-factor authentication for logging into the Administration UI
	System Management >	AA12
	About System Management	AA12
	Settings	AA12
	ACS Settings	AA12
	Issuer Management	AA12
	- Group Management	AA12
	- Authentication Mgmt >	**New Subsection**
	- About Authentication Management	**New**

Online Main Menu	Sub Menus	Previous PDF Document / Latest Changes
	- Devices	AA12, previously Device Management
	- Risk	**New**
	- OOB	**New**
	Public & Encryption Key Management	AA12
	Exchange Configuration	AA12
	Archive Management	AA12
	Security	AA12
	- Issuer Certificate	AA12
	- AHS Certificate	AA12
	- CAAS Certificate	AA12
	- Directory Server Certificate	**New**
	- OOB Certificate	**New**
	- Risk Certificate	**New**
	- CA Certificate	AA12
	Servers	AA12
	- MIA Servers	AA12
	- Access Control Servers (ACS)	AA12
	- Authentication History Servers (AHS)	AA12

Online Main Menu	Sub Menus	Previous PDF Document / Latest Changes
	- Centralised Authentication and Authorisation Servers (CAAS	AA12
	- Out of Band Authentication Servers (OOB)	AA12
	- Risk Servers	AA12
	Utilities >	
	Utilities	AA12
	Key Retiring Utility	AA12
	Issuers	AA12
	- Settings	AA12
	- Upload Registration Files	AA12
	- Custom Pages	AA12
	- Key Management	AA12
	Rules	
	- Registration -- Amount Threshold -- Merchant Blacklist	AA12
	- Authentication -- Soft Launch List Rule -- Merchant Whitelist Rule -- Merchant Watchlist -- Location Watchlist - Location Watchlist Search Results -- Domestic & International Transaction Amount Threshold -- Stand-In Transaction Threshold	AA12

Online Main Menu	Sub Menus	Previous PDF Document / Latest Changes
	- Settings	AA12
	Admin Users	AA12
	Cards	AA12 **Users** renamed to **Cards**
	Transactions	AA12
	Reporting	AA12
	Audit Log	AA12
	Profile Management_	AA12
Specifications		
	Local Messaging >	
	Local Messaging	AA61-Messaging Specification.pdf
	Card Loader	AA32-GPayments Card Loader.pdf
	Remote Messaging >	
	Remote Messaging	AA71-Remote System Messaging Specification.pdf
	Country and Currency Codes	AA71-Remote System Messaging Specification.pdf Appendix A
	Sample Card	AA71-Remote System Messaging Specification.pdf Appendix B
	Sample Request Response	AA71-Remote System Messaging Specification.pdf Appendix C
	SMS via JMS	AA83-ActiveAccess - SMS via JMS Library.pdf
	Out of Band Authentication Adapter	**New**

Online Main Menu	Sub Menus	Previous PDF Document / Latest Changes
	Risk Engine Adapter	**New**
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Release Notes

ActiveAccess v8.5.3

[05/02/2021]

[EOL: Two years after the subsequent version's release date]

Type	Issue Number	Description	Components
ENHANCEMENT	#645	Making thread pool size configurable	Access Control Server
FIX	#626	Notification Report for current date	Registration Server
FIX	#629	App-based authentication issue	Access Control Server
FIX	#630	Incorrect value of $PurchaseDateTime in SMS messages	Access Control Server
FIX	#632	EMV 3DS2.1 - Recurring transactions processing	Access Control Server

ActiveAccess v8.5.2

[15/01/2021]

[EOL: 05/02/2023]

Type	Issue Number	Description	Components
FIX	#610	Fixed an Issue in creating certificate for AnyBank during setup	Access Control Server
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.5.1

[24/12/2020]

[EOL: 15/01/2023]

Type	Issue Number	Description	Components
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.5.0

[18/12/2020]

[EOL: 24/12/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#422	Enabling migration of ACS application server from Tomcat to WebLogic	Issuer Administration, Access Control Server, Registration Server, Enrolment Server
ENHANCEMENT	#463	New Key Management and HSM connectivity	Setup, Issuer Administration, Access Control Server, Registration Server, Enrolment Server
ENHANCEMENT	#468	Support for Oracle 19c	Setup, Issuer Administration, Access Control Server, Registration Server, Enrolment Server
ENHANCEMENT	#522	Addition of purchaseDate to CAAS Server's oobInfo	Access Control Server, Issuer Administration
ENHANCEMENT	#543	Mask critical data in log	Access Control Server
ENHANCEMENT	#557	Improved RMI support	Issuer Administration

Type	Issue Number	Description	Components
FIX	#372	Incorrect CRes transStatus when RReq communication failed	Access Control Server
FIX	#431	New issuer creation error	Setup, Issuer Administration, Access Control Server
FIX	#445	CAVV U3v0 for RBA EMV 3DS	Access Control Server, Issuer Administration
FIX	#459	SMS counter issue when card has multiple devices	Access Control Server
FIX	#494	Extended logs for xslTransform not finished	Access Control Server
FIX	#555	Ending OOB transaction when not authenticated	Access Control Server
FIX	#556	threeDSReqAuthData missing	Access Control Server
FIX	#561	CAAS 3DS2 back issue	Access Control Server
FIX	#567	Set label `Challenge` for C&R in 3DS2 pages	Access Control Server
FIX	#583	Invalid date and time in authentication landing page (2.1 version)	Access Control Server
FIX	#596	CardLoader/Registration API: can't load cards	Registration Server
FIX	#598	billAddrState, shipAddrState field validation (ISO 3166-2 codes)	Access Control Server
FIX	#599	SMS Templates	Issuer Administration
FIX	#601	OOB without continue button - Shutdown issue	Access Control Server

Type	Issue Number	Description	Components
FIX	#602	ACS should display OOB Continue button when WS is unreachable	Access Control Server
FIX	#603	OOB without continue button - reduce CLOSE_WAIT time	Access Control Server
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.4.4

[25/11/2020]

[EOL: 18/12/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#550	Update Risk Engine Integrated in CAAS	Access Control Server
FIX	#572	SDK issue for remote issuer	Access Control Server
FIX	#574	HMAC256 key creation error for Luna Provider	Access Control Server, Issuer Administration

ActiveAccess v8.4.3

[13/11/2020]

[EOL: 25/11/2022]

Type	Issue Number	Description	Components
FIX	560	Fixed 3DS1 remote authentication issue when authType = 10	Access Control Server
FIX	563	Fixed issue of formatting purchase date in CAAS API logs	Access Control Server
FIX	564	Fixed acs.war issue of formatting purchase date displaying in Remote/Local issuer authentication challenge page	Access Control Server

ActiveAccess v8.4.2

[27/10/2020]

[EOL: 13/11/2022]

Type	Issue Number	Description	Components
ENHANCEMENT		Enhancement on the remote issuer custom pages: both 3DS1 and 3DS2 remote authentication custom pages should be uploaded	Access Control Server
FIX	549	Added version in schema.xsd at acs.war/WEB-INF/lib/caas.client-*.jar	Access Control Server
FIX	552	Restore authType compatibility: authType can be used for authentication methods 1-15	Access Control Server

ActiveAccess v8.4.1

[16/10/2020]

[EOL: 27/10/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#528	Support multi-instance for OOB Notifier	Access Control Server
FIX	#485	Update authentication methods	Access Control Server
FIX	#514	Mastercard 3DS2.1: generation of authentication method dropdown on the page	Access Control Server
FIX	#525	PAReq - invalid session	Access Control Server
FIX	#530	Issue with adding sms-centers to issuers on MIA	Issuer Administration
FIX	#533	Issue retrieving the wsUrl (Remote Issuer)	Access Control Server
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.4.0

[02/10/2020]

[EOL: 16/10/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#348	Support new Visa Secure CAVV Usage 3, Version 7 and add an option to select the algorithm	Access Control Server, Issuer Administration
ENHANCEMENT	#383	Separate SDK html pages from BRW html pages	Access Control Server

Type	Issue Number	Description	Components
ENHANCEMENT	#387	Remove Continue button & add support for auto-submission of OOB page - Remote Authentication	Access Control Server, Issuer Administration
ENHANCEMENT	#455	Display IAV generation algorithm in Transaction Details	Access Control Server, Issuer Administration
ENHANCEMENT	#457	Extend OOB Adapter Challenge Request API with purchase date and time element	Access Control Server
ENHANCEMENT	#467	Assign multiple SMS devices to cards that have different SMSC	Registration Server
ENHANCEMENT	#482	Configurable log for number of DB connections	Access Control Server
ENHANCEMENT	#498	Compatibility with Visa authentication page requirements	Access Control Server
FIX	#437	Pages do not stretch to the entire height of the device - AnyBank_Remote Custompages_3DS2 - incorrect page display	Access Control Server
FIX	#440	Error during decryption in CardDeviceUpdate	CardLoader, Registration Server
FIX	#454	Failed 3DS2 transaction details in MIA	Access Control Server, Issuer Administration
FIX	#460	Error during retrieving messageExtension from session	Access Control Server
FIX	#462	Actions for when OobAuthenticationResult indicates cardholder did not perform OOB auth or there was a connection issue	Access Control Server
FIX	#483	SessionID logging	Access Control Server
FIX	#486	CAVV issue - PAN length must be 16	Access Control Server

Type	Issue Number	Description	Components
FIX	#492	Amount without separator	Access Control Server
FIX	#493	Fix $PurchaseDateTime format in SMS messages	Access Control Server
FIX	#494	The xslTransform not finished	Access Control Server
FIX	#495	3DS2 Challenge errors flow	Access Control Server
FIX	#499	Incorrect data in MIA Reports	Issuer Administration
FIX	#503	Error during parsing sessionInfo when cardId is UUID for Remote Issuers	Access Control Server
FIX	#504	Remote page issue - OOB initAuth error	Access Control Server
FIX	#509	SDK sessionKey should be saved in DB	Access Control Server
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.3.6

[07/08/2022]

[EOL: 02/10/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#450	Save valid messages with Invalid ISO codes	Access Control Server
FIX	#437	Text displayed incorrectly when token is entered on Remote Authentication pages	Access Control Server

Type	Issue Number	Description	Components
FIX	#446	Display issue for 3DS1 Local Authentication when OOB + SMS was assigned to the card	Access Control Server
FIX	#447	Disabled the validation of cardholder name for 3DS2 authentication	Access Control Server
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.3.5 (Patch)

[16/07/2020]

[EOL: 07/08/2022]

Type	Issue Number	Description	Components
FIX	#441	AAV generation issue for 3DS1 Mastercard transactions	Access Control Server

ActiveAccess v8.3.4 (Patch)

[09/07/2020]

[EOL: 16/07/2022]

Type	Issue Number	Description	Components
FIX	#441	Removing cancel button in XSL pages for SDK transactions	Access Control Server

ActiveAccess v8.3.3 (Patch)

[06/07/2020]

[EOL: 09/07/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#441	Additional logs added for 3DS1 Mastercard transactions	Access Control Server

ActiveAccess v8.3.2 (Patch)

[26/06/2020]

[EOL: 06/07/2022]

Type	Issue Number	Description	Components
FIX	#441	Extending the Message Length for SDK transactions	Access Control Server

ActiveAccess v8.3.1 (Patch)

[12/06/2020]

[EOL: 26/06/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#441	Additional logs added for SDK transactions	Access Control Server

ActiveAccess v8.3.0

[29/05/2020]

[EOL: 12/06/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#158	OTP & password option for OOB	Issuer Administration, Access Control Server
ENHANCEMENT	#274	Encrypting critical data such as cardnumber in adapters	Issuer Administration, Access Control Server
ENHANCEMENT	#325	Encryption of card number in CardLoader logs	CardLoader
ENHANCEMENT	#343	IAV method option for Mastercard PSD2 in Issuer groups	Issuer Administration, Access Control Server
ENHANCEMENT	#328	RMI configuration option	Setup, Issuer Administration, Access Control Server
ENHANCEMENT	#403	Add 3DS2 transactional data into CAAS messages	Access Control Server
ENHANCEMENT	#423	MIA to notify user when device is removed from Issuer's Active Device list	Issuer Administration
ENHANCEMENT	#429	Remove case sensitivity of OobRequestChallengeResult.requestChallengeEnum accepted values	Access Control Server
FIX	#370	OOB deviceId length issue	Registration Server
FIX	#373	FileNotFoundException during RBA and OOB startup	Access Control Server
FIX	#421	10-CR challenge authentication issue	Access Control Server

Type	Issue Number	Description	Components
FIX	#427	Updated ECI values for AMEX, JCB and Diners	Access Control Server
FIX	#438	Change SecureCode HMAC 256 key	Issuer Administration
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.2.6 (Patch)

[07/05/2020]

[EOL: 29/05/2022]

Type	Issue Number	Description	Components
FIX	#375	Stop ACS from uploading CustomPages for AnyBank at start up	Issuer Administration
FIX	#420	NullPointer Exception during SMS device loading	Access Control Server
FIX	#426	MIA Report error	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.2.5 (Patch)

[04/05/2020]

[07/05/2022]

Type	Issue Number	Description	Components
FIX	#420	NullPointer Exception during SMS device loading	Access Control Server

ActiveAccess v8.2.4 (Patch)

[28/04/2020]

[04/05/2022]

Type	Issue Number	Description	Components
FIX	#420	NullPointer Exception during SMS device loading	Access Control Server

ActiveAccess v8.2.3 (Patch)

[24/04/2020]

[28/04/2022]

Type	Issue Number	Description	Components
FIX	#419	Issue with ACS authentication pages and authentication results cannot be seen	Access Control Server

ActiveAccess v8.2.2

[17/04/2020]

[24/04/2022]

Type	Issue Number	Description	Components
FIX	#371	Fixes to Frictionless Flow, Browser, PA (Result = N)	Access Control Server
FIX	#412	Luna HSM KeyStore loading issue	Access Control Server, Setup

Type	Issue Number	Description	Components
FIX	#413	RSA key size for new issuers and issuer groups changed to 2048	Access Control Server, Setup
FIX	#416	Fixes to Frictionless Flow, 3RI, and NPA (Result = Y)	Access Control Server

ActiveAccess v8.2.1

[09/04/2020]

[EOL: 17/04/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#331	Addition of cancel link to 3DS2 authentication pages	Access Control Server
ENHANCEMENT	#369	Addition of "store name", "date" and "amount" to authentication page	Access Control Server
FIX	#349	null cardName in verifyRegResp produces an error	Access Control Server
FIX	#371	Changes to the validation date of cardLoader generated certificate	CardLoader
FIX	#393	Misplacement of elements in responsive view of custom pages	Access Control Server
FIX	#394	NullPointerException error while processing regStatus=1 in CAAS	Access Control Server
FIX	#395, 400	ClientID=null not to be included in Notification Reports, OOB & RBA APIs	Access Control Server, CardLoader, Registration Server
FIX	#396	Exception during initializing LunaProvider in gpcomp.updater	Setup

Type	Issue Number	Description	Components
FIX	#397, #399	Archive database schema upgrade from ActiveAccess v7.3 to ActiveAccess v8.2	Issuer Administration, Setup
FIX	#407	Configuration of "ACS challenge URL" for issuers	Access Control Server

ActiveAccess v8.2.0

[27/03/2020]

[EOL: 09/04/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#151	Support push notifications during OOB authentication	Access Control Server, Registration Server
ENHANCEMENT	#174	IAV method option for Mastercard PSD2	Access Control Server, Issuer Administration
ENHANCEMENT	#192	Displaying OTP+StaticPassword for CAAS	Access Control Server
ENHANCEMENT	#221	Displaying risk decision in Transaction Details page	Issuer Administration
ENHANCEMENT	#307	Addition of a new card attribute: ClientID	Access Control Server, CardLoader, Issuer Administration, Registration Server
ENHANCEMENT	#316	Card and Transaction search performance improvement	Issuer Administration
ENHANCEMENT	#319	"Score range for device" in RBA allows for selection from all devices including OOB	Access Control Server

Type	Issue Number	Description	Components
ENHANCEMENT	#323	Addition of "Maximum interaction" limit for Remote Issuers	Access Control Server, Issuer Administration
FIX	#234	Fix for CAASSESSION table lock issue	Access Control Server
FIX	#315	Fix for archive and purge features	Issuer Administration
FIX	#353	Reverting Card Expiry Date to optional	Issuer Administration, Registration Server
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.1.2

[10/01/2020]

[EOL: 28/02/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#228	Adding forgot password link for browser device channel	Access Control Server
ENHANCEMENT	#251	Send tokens only when the Resend OTP link is clicked	Access Control Server
ENHANCEMENT	#268	Changes to PreAuth in Remote Authentication model	Access Control Server
ENHANCEMENT	#299	Improvements to enabling 2FA for admin users	Issuer Administration
ENHANCEMENT	#300	Device selection when two OOB devices are assigned to a card	Access Control Server

Type	Issue Number	Description	Components
ENHANCEMENT	#312	Addition of DESede support to CardLoader and Registration for backward compatibility	Registration Server, CardLoader
FIX	#271	Fixing Ping Command connection issue	Issuer Administration, Access Control Server, Registration Server, Enrolment Server
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.1.1

[06/12/2019]

[EOL: 10/01/2022]

Type	Issue Number	Description	Components
ENHANCEMENT	#267	Add new CancelReg request with optional cardholder name	Registration Server, CardLoader
ENHANCEMENT	#271	ActiveAccess Ping command improvement	Issuer Administration, Access Control Server, Registration Server, Enrolment Server
FIX	#303	Invalidate empty cardholder name in PreReg and FinalReg	Registration Server, CardLoader

ActiveAccess v8.1.0

[15/11/2019]

[EOL: 06/12/2021]

Type	Issue Number	Description	Components
ENHANCEMENT	#92	Acceptable values for `App unsupported devices` updated	Access Control Server, Issuer Administration
ENHANCEMENT	#131	Supporting two-factor authentication for local authentication	Access Control Server, Issuer Administration
ENHANCEMENT	#142	Changing the risk/rule decision process	Access Control Server
ENHANCEMENT	#143	Provide a mechanism to test OOB and RBA restful adapters connect/read timeouts	Access Control Server, Issuer Administration
ENHANCEMENT	#179	Including more data in RBA call back	Access Control Server
ENHANCEMENT	#198	Updating the approach of populating the historical transaction for RBA	Access Control Server
ENHANCEMENT	#201	Create a swagger for OOB and Risk restful adapters	Access Control Server
ENHANCEMENT	#246	Enabling language selection during authentication for 3DS1	Access Control Server, Issuer Administration
ENHANCEMENT	#273	Http protocol version for external connections	Access Control Server
FIX	#53	3DS method notification post data	Access Control Server
FIX	#95	ACS decision based on risk chain score in remote authentication	Access Control Server
FIX	#260	HSM installation issues	Setup
FIX	#266	Detach SDK certificates from Issuer Certificates	Setup
FIX	#278	CAAS Server throws NullPointer when message category is NPA	Access Control Server

ActiveAccess v8.0.4

[06/11/2019]

[EOL: 15/11/2021]

Type	Issue Number	Description	Components
FIX	#281	Invalid Request to Remote Server	Access Control Server

ActiveAccess v8.0.3

[25/10/2019]

[EOL: 06/11/2021]

Type	Issue Number	Description	Components
FIX	#277	Deployment of registration.war during startup	Registration
FIX	#278	CAAS throws a NullPointer when message category is NPA	Access Control Server

ActiveAccess v8.0.2

[09/10/2019]

[EOL: 25/10/2021]

Type	Issue Number	Description	Components
ENHANCEMENT	#51	Support 3DS2 purchase amount 0 for Mastercard IDC	Access Control Server
ENHANCEMENT	#98	Update ECI for Message Category NPA for Mastercard IDC	Access Control Server

Type	Issue Number	Description	Components
ENHANCEMENT	#219	Making acsReferenceNumber configurable for testing purposes	Issuer Administration, Access Control Server
ENHANCEMENT	#223	Addition of decline code to preAuthResp of CAAS	Access Control Server
ENHANCEMENT	#229	Addition of KeyStore and TrustStore for RBA Server	Access Control Server
ENHANCEMENT	#233	Addition of KeyStore and TrustStore for OOB Server	Access Control Server
FIX	#132	Updates to Mastercard IDC status codes	Access Control Server
FIX	#148	Remote CAAS PreAuth changes	Access Control Server
FIX	#226	Setup could not generate RSA2048 keys for the MAP error during Luna PKCS11 installation/upgrade	Setup
FIX	#242	Verified by Visa references changed to Visa Secure in the content of authentication pages	Access Control Server
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.0.1

[05/09/2019]

[EOL: 02/10/2021]

Type	Issue Number	Description	Components
ENHANCEMENT	#169	EULA update	Issuer Administration

Type	Issue Number	Description	Components
ENHANCEMENT	#208	Grant scripts run automatically during setup	Setup
FIX	#172	Device selection page isn't being shown	Access Control Server
FIX	#182	Device registration fails when issuer has OOB device enabled	Access Control Server
FIX	#186	Exception raised during Diners Club remote authentication	Access Control Server
FIX	#188	ChallengeResponse failure in remote authentication	Access Control Server
FIX	#189	Risk adapter configuration page issue	Issuer Administration
FIX	#193	Generate RSA 2048 when the EC key generation fails	Setup, Issuer Administration, Access Control Server
FIX	#196	CardLoader setup.sh doesn't work	CardLoader
FIX	#203	Upgrade issue from 7.4.2 to 8.0.0 with currency exchange rate	Setup
FIX		General fixes, performance and security enhancements	Setup, Issuer Administration, Access Control Server, Registration Server

ActiveAccess v8.0.0

[15/08/2019]

[EOL: 05/09/2021]

Type	Issue Number	Description	Components
ENHANCEMENT	#93	Enhancements to the Administration interface (MIA)	Issuer Administration
ENHANCEMENT	#5468	Support incremental database schema changes in Setup	Setup
ENHANCEMENT	#5801	Web Container Neutralization	Setup
ENHANCEMENT	#6659	Support for 3-D Secure 2.1	Setup, Issuer Administration, Access Control Server, Registration Server
ENHANCEMENT	#6661	3DS2 Transaction search based on 3DS version	Issuer Administration
ENHANCEMENT	#6663	Support for 3DS2 Risk Management	Issuer Administration, Access Control Server
ENHANCEMENT	#6664	Support 3DS2 Reporting	Issuer Administration
ENHANCEMENT	#7207	Support for OOB Processing	Issuer Administration, Access Control Server
ENHANCEMENT	#7383	Substitute Triple DES encryption in ActiveAccess with stronger cryptography	Issuer Administration, Access Control Server
ENHANCEMENT	#7845	Removal of RuPay component	Setup, Issuer Administration
ENHANCEMENT	#7880	Two-factor authentication for MIA login	Issuer Administration
ENHANCEMENT	#8082	Simplify the setup process	Setup
ENHANCEMENT	#8310	SPA2 algorithm for AAV generation	Setup, Issuer Administration, Access Control Server
FIX	#5425	MIA allows exceeded password length and updates it successfully	Access Control Server

Type	Issue Number	Description	Components
FIX	#7297	Adminlog and AuditlogCollectorErrors have been updated to fix the errors that occurred during scheduler job	Access Control Server
FIX	#8160	Authentication Exemption Rules for CAAS server	Access Control Server

ActiveAccess v7.4.7 (Patch)

[23/03/2019]

[EOL: 15/08/2021]

Access Control Server		
FIX	#8147	Fixed the purchAmount field to avoid the mismatch of value between PARes and PAReq

ActiveAccess v7.4.6 (Patch)

[05/03/2019]

[EOL: 23/03/2021]

Issuer Administration		
FIX	#8022	Removing "+" sign when sending message via JMS.

Access Control Server		
FIX	#8022	Removing "+" sign when sending message via JMS.

ActiveAccess v7.4.5 (Patch)

[01/02/2019]

[EOL: 05/03/2021]

Access Control Server		
ENHANCEMENT	#7843	Displaying the Mobile Number on Remote Authentication pages.
ENHANCEMENT	#7893	Adding PurchaseExponent attribute to the transaction table of requests to CAAS.

ActiveAccess v7.4.4 (Patch)

[27/09/2018]

[EOL: 01/02/2021]

Issuer Administration		
FIX	#7748	SMS delivery fails as ACS sends the phone number without the '+' sign to SMPP client. ACS now includes the + sign when sending SMS.

Access Control Server		
FIX	#7748	SMS delivery fails as ACS sends the phone number without the '+' sign to SMPP client. ACS now includes the + sign when sending SMS.

ActiveAccess v7.4.3 (Patch)

[18/09/2018]

[EOL: 27/09/2020]

Issuer Administration		
FIX	#7718	Card Registration File Upload Errorcard file. Clearing the timer to prevent "java.lang.IllegalStateException: Timer already canceled" exceptions.

ActiveAccess v7.4.2

[20/08/2018]

[EOL: 07/06/2020]

Issuer Administration		
ENHANCEMENT	#7543	ISO 3166 Update country details for Eswatini
ENHANCEMENT	#7654	ISO 4217 Amendment Number 169

Active Control Server		
ENHANCEMENT	#7543	ISO 3166 Update country details for Eswatini
ENHANCEMENT	#7654	ISO 4217 Amendment Number 169
FIX	#7677	CurrencyExchange error in ActiveAccess startup

Registration Server		
FIX	#7639	Card Registration File Upload

ActiveAccess v7.4.1 (Patch)

[08/08/2018]

[EOL: 20/08/2020]

Issuer Administration		
FIX	#7557	Verification code not received for Email device type

Active Control Server		
FIX	#7482	Custom Pages layout updates

Active Control Server		
FIX	#7557	Verification code not received for Email device type

ActiveAccess v7.4.0

[06/07/2018]

[EOL: 08/08/2020]

Setup		
ENHANCEMENT	#6479	External HSM setup - PKCS #11 Support
ENHANCEMENT	#7470	Update key type for CVC2 process
ENHANCEMENT	#7471	HMAC key length update for MC
ENHANCEMENT	#7477	Support HSMs in which DES is not available
ENHANCEMENT	#7519	Upgraded log4j from 1.2.13 to the 1.2.17 version
FIX	#7380	Visa 3-D Secure Security Program - Encryption of CAVV/AAV values
FIX	#7518	Updated GET_CARDS procedure

Issuer Administration		
ENHANCEMENT	#6479	External HSM setup - PKCS #11 Support
ENHANCEMENT	#7359	ISO 4217 Amendment Number 166
ENHANCEMENT	#7470	Update key type for CVC2 process
ENHANCEMENT	#7471	HMAC key length update for MC
ENHANCEMENT	#7477	Support HSMs in which DES is not available
ENHANCEMENT	#7519	Upgraded log4j from 1.2.13 to the 1.2.17 version

Issuer Administration		
FIX	#7329	Public key for the Issuer Group
FIX	#7380	Visa 3-D Secure Security Program - Encryption of CAVV/AAV values
FIX	#7520	Purge processor is already running error

Access Control Server		
ENHANCEMENT	#6479	External HSM setup - PKCS #11 Support
ENHANCEMENT	#7359	ISO 4217 Amendment Number 166
ENHANCEMENT	#7482	Combining two device registration custom pages into one
ENHANCEMENT	#7519	Upgraded log4j from 1.2.13 to the 1.2.17 version
FIX	#7047	Updating the path of caaswarning.properties to keep it unchanged during the upgrade process
FIX	#7380	Visa 3-D Secure Security Program - Encryption of CAVV/AAV values
FIX	#7518	Updated GET_CARDS procedure

Enrolment Server		
ENHANCEMENT	#6479	External HSM setup - PKCS #11 Support
ENHANCEMENT	#7519	Upgraded log4j from 1.2.13 to the 1.2.17 version

Registration Server		
ENHANCEMENT	#6479	External HSM setup - PKCS #11 Support
ENHANCEMENT	#7519	Upgraded log4j from 1.2.13 to the 1.2.17 version

ActiveAccess v7.3.3 (Patch)

[25/05/2018]

[EOL: 06/07/2018]

Access Control Server		
FIX	#7402	Incorrect JCB transaction status with 'Card Not Found' from CAAS

ActiveAccess v7.3.2 (Patch)

[29/03/2018]

[EOL: 25/05/2020]

Access Control Server		
FIX	#7160	Remove error on missing MD field

ActiveAccess v7.3.1 (Patch)

[20/02/2018]

[EOL: 29/03/2020]

Access Control Server		
FIX	#7116	JCB VEReq with Browser.deviceCategory=1

ActiveAccess v7.3.0

[29/01/2018]

[EOL: 20/02/2020]

Setup		
FIX	#6334	Correction to the casing for SafeNet in setup/sample.ini
FIX	#6338	Remove WebSphere application server option from setup
FIX	#6986	Decryption error during notification report process
FIX	#7052	Notification reports - java.lang.NullPointerException

Issuer Administration		
FIX	#6406	Exception thrown when clicking Back on Matched Rule Details page
FIX	#6244	Update the default value for AMEX 'Maximum forgot password attempts
FIX	#6620	MIA incorrectly searches the WEB-INF folder for cacerts, instead of the config folder
FIX	#6645	Cards do not get assigned to the most detailed BIN
FIX	#7052	Notification reports - java.lang.NullPointerException
ENHANCEMENT	#4131	Authentication pages compatibility with mobile devices
ENHANCEMENT	#5935	New authentication method Email OTP
ENHANCEMENT	#6252	ISO 3166 Update country details for Moldova and Gambia
ENHANCEMENT	#6308	Addition of a message on MIA's blank screen for admin users of Issuers with an invalid license key
ENHANCEMENT	#6377	Option to defer application of Setting changes to next server restart
ENHANCEMENT	#6463	ISO 4217 Currency Code Service - Amendment number 163
ENHANCEMENT	#6527	Mastercard Identity Check Support
ENHANCEMENT	#6688	JCB Attempt process

Issuer Administration		
ENHANCEMENT	#6727	Security enhancements
ENHANCEMENT	#6765	All PANs must now comply with the Luhn algorithm and pass a Mod-10 check
ENHANCEMENT	#6773	ISO 4217 Amendment Number 164
ENHANCEMENT	#6823	Rules Settings challenge option for 'not exempted authentications' as per IDC requirements
ENHANCEMENT	#6981	ISO 4217 Amendment Number 165

Access Control Server		
FIX	#5686	Proof of Attempt = Disabled still displays the opt-out link during ADS
FIX	#6244	Update the default value for AMEX 'Maximum forgot password attempts
FIX	#6417	PAReq is not logged by ACS when the Authentication Exemption Rules are used
FIX	#6687	Updating error details wording to match 3DS v1.0.2 document
FIX	#6693	Errors related to JCB compliance test
FIX	#7037	Authentication Exemption rules do not apply during transactions
ENHANCEMENT	#4131	Authentication pages compatibility with mobile devices
ENHANCEMENT	#5935	New authentication method Email OTP
ENHANCEMENT	#6209	Style applied to XML formatted error pages displayed during authentication
ENHANCEMENT	#6252	ISO 3166 Update country details for Moldova and Gambia
ENHANCEMENT	#6463	ISO 4217 Currency Code Service - Amendment number 163
ENHANCEMENT	#6527	Mastercard Identity Check Support

Access Control Server		
ENHANCEMENT	#6652	Compliance with JCB J/Secure
ENHANCEMENT	#6688	JCB Attempt process
ENHANCEMENT	#6689	Addition of new data elements in JCB Authentication page and updates to the masking format of PAN
ENHANCEMENT	#6691	Remove AHS support for JCB
ENHANCEMENT	#6692	Multi-language support of JCB pages
ENHANCEMENT	#6727	Security enhancements
ENHANCEMENT	#6765	All PANs must now comply with the Luhn algorithm and pass a Mod-10 check
ENHANCEMENT	#6773	ISO 4217 Amendment Number 164
ENHANCEMENT	#6823	Rules Settings challenge option for 'not exempted authentications' as per IDC requirements
ENHANCEMENT	#6981	ISO 4217 Amendment Number 165

Enrolment Server		
ENHANCEMENT	#6705	The effect of 'Uses confirmation' field in Enrolment
ENHANCEMENT	#6727	Security enhancements

Registration Server		
FIX	#6396	CardLoader error message does not correspond with Registration logs
ENHANCEMENT	#5935	New authentication method Email OTP
ENHANCEMENT	#6527	Mastercard Identity Check Support

Registration Server		
ENHANCEMENT	#6727	Security enhancements

ActiveAccess v7.2.1

[20/04/2017]

[EOL: 29/01/2020]

Setup v7.2.1

Issuer Administration v7.2.1

Access Control Server v7.2.1

Enrolment Server v7.2.1

Registration Server v7.2.1

Setup		
ENHANCEMENT	#6289	Encode hsmpassword parameter (Base64) in RuPay config file.

Issuer Administration		
FIX	#4584	PCI Key Retiring utility performance issue.
FIX	#6182	Certificate creation failure.
ENHANCEMENT	#6289	Encode hsmpassword parameter (Base64) in RuPay config file.

Access Control Server		
FIX	#4584	PCI Key Retiring utility performance issue.
FIX	#6186	Error while processing a custom page.
ENHANCEMENT	#4217	Addition of JCB XSL pages into the standard release package.

Access Control Server		
ENHANCEMENT	#6289	Encode hsmpassword parameter (Base64) in RuPay config file.

Enrolment Server		
ENHANCEMENT	#6289	Encode hsmpassword parameter (Base64) in RuPay config file.

Registration Server		
ENHANCEMENT	#6289	Encode hsmpassword parameter (Base64) in RuPay config file.

ActiveAccess v7.2.0

[22/12/2016]

[EOL: 20/04/2019]

Setup v7.2.0

Issuer Administration v7.2.0

Access Control Server v7.2.0

Enrolment Server v7.2.0

Registration Server v7.2.0

Rupay v1.1.0

Card Loader 1.1.41

Setup		
SUPPORT:	#5806	nCipherKM.jar being removed in installation
ENHANCEMENT:	#5474	Support silent mode installation
ENHANCEMENT:	#5939	Encode HSM_PASSWORD parameter (Base64) in ActiveAccess config files

Setup		
ENHANCEMENT:	#5574	Remove usage of deprecated JRE classes
FEATURE:	#5546	Supports Amex Safekey compliance (rev 2016)

Issuer Administration		
FIX:	#5525	Encrypt critical data in case of registration failure
FIX:	#5899	Archive history details page display error
SUPPORT:	#5729	Visa Intermediate SHA2 CA cert added for new installations
ENHANCEMENT:	#5574	Remove usage of deprecated JRE classes
ENHANCEMENT:	#5740	Exclusion of third party XML parser libraries (JAXP libraries),Third party XML parser libraries (JAXP libraries) excluded and replaced with JDK JAXP libraries
ENHANCEMENT:	#5829	Remove restriction on using previous CAVV key
ENHANCEMENT:	#5874	Support p7 and der files when installing certificates
ENHANCEMENT:	#5939	Encode HSM_PASSWORD parameter (Base64) in ActiveAccess config files
FEATURE:	#5546	Supports Amex Safekey compliance (rev 2016)

Access Control Server		
FIX:	#4584	Improve PCI Key Retiring utility performance*
FIX:	#5965	CAAS Card Auth Data format not found error. The error message is logged in ACS logs during a remote transaction regardless of success of the transaction.
FIX:		Various spelling corrections in application and XSL files

Access Control Server		
SUPPORT:	#5748	Error in restarting Number of authentication exemptions and Sum of exempted authentications' amounts when empty cardholder name is received from CAAS server
SUPPORT:	#5785	Unable to establish connection to CAAS
SUPPORT:	#5903	Optimise GET_CARDS procedure
SUPPORT:	#5952	Update American Express SafeKey logo
ENHANCEMENT:	#5054	Support SafeNet Network HSM (Cloud HSM/Luna SA)
ENHANCEMENT:	#5546	Compliance with American Express Safekey (revision 2016)
ENHANCEMENT:	#5574	Remove usage of deprecated JRE classes
ENHANCEMENT:	#5740	Exclusion of third party XML parser libraries (JAXP libraries),Third party XML parser libraries (JAXP libraries) excluded and replaced with JDK JAXP libraries
ENHANCEMENT:	#5939	Encode HSM_PASSWORD parameter (Base64) in ActiveAccess config files
FEATURE:	#5546	Supports Amex Safekey compliance (rev 2016)

Enrolment Server		
FIX:		Various spelling corrections in application and XSL files
ENHANCEMENT:	#5574	Remove usage of deprecated JRE classes
ENHANCEMENT:	#5740	Exclusion of third party XML parser libraries (JAXP libraries),Third party XML parser libraries (JAXP libraries) excluded and replaced with JDK JAXP libraries
ENHANCEMENT:	#5939	Encode HSM_PASSWORD parameter (Base64) in ActiveAccess config files

Registration Server		
SUPPORT:	#5767	Changing request Id length in notification request to be at most 1024 characters
ENHANCEMENT:	#5574	Remove usage of deprecated JRE classes
ENHANCEMENT:	#5740	Exclusion of third party XML parser libraries (JAXP libraries),Third party XML parser libraries (JAXP libraries) excluded and replaced with JDK JAXP libraries
ENHANCEMENT:	#5939	Encode HSM_PASSWORD parameter (Base64) in ActiveAccess config files

RuPay		
FIX:	#5482	Search by Error Code field in Transaction screens
FIX:	#6025	RuPay verifyRegistration did not forward contextBlob to initAuthentication. contextBlob now included
FIX:	#6026	Support authType in addition to authTypeSupList in RuPay

Card Loader		
FIX:	#5779	CardLoader now supports Java 8
SUPPORT:	#5767	Changing request Id length in notification request to be at most 1024 characters
ENHANCEMENT:	#5574	Remove usage of deprecated JRE classes

ActiveAccess v7.1.4

[03/10/2016]

[EOL: 22/12/2018]

Setup v7.1.4

Issuer Administration v7.1.4

Access Control Server v7.1.4

Enrolment Server v7.1.4

Registration Server v7.1.4

Issuer Administration		
Support	#5703	Database connectivity issue
Bug	#5720	ActiveAccess 7.1.4 beta 5 installation error: no record found
Enhancement	#5715	Version class in ActiveAccess should be filtered in Maven
Support	#5664	Login issue with remote issuers' business and helpdesk admins without access to rules
Support	#5548	FileNotFoundException: auditconfig.properties changed from an Error to a Warning
Bug	#5745	CSR Export Issue

Access Control Server		
Support	#5703	Database connectivity issue
Bug	#5689	CAAS: ISO currency & country codes
Enhancement	#5523	Risk Based Authentication
Bug	#5674	DB Warning Logger in ACS log file
Enhancement	#5715	Version class in ActiveAccess should be filtered in Maven
Enhancement	#5688	Copyright of XSL pages
Bug	#5685	AHS logging PATransReq twice in the acs log file
Support	#5646	Merchant URL Must be URL pattern

Access Control Server		
Support	#5634	PARes with parameter SSID to MPI
Support	#5616	A null priSec value results in NullPointerException
Enhancement	#5596	Support for unmasked CH.fullPAN in PATRANSReq messages

Enrolment Server		
Enhancement	#5715	Version class in ActiveAccess should be filtered in Maven

Registration Server		
Enhancement	#5715	Version class in ActiveAccess should be filtered in Maven

Setup		
Bug	#5735	RuPay tables missing in database after installation
Enhancement	#5715	Version class in ActiveAccess should be filtered in Maven
Bug	#5678	RuPay module being installed without being selected (Centos 6.x)
Bug	#5562	No rupay WAR files found in tomcat/webapps when installing AA with Rupay option

ActiveAccess v7.1.3

[03/09/2016]

[EOL: 03/10/2018]

Setup v7.1.3

Issuer Administration v7.1.3

Access Control Server v7.1.3

Enrolment Server v7.1.3

Registration Server v7.1.3

Access Control Server		
Bug	#5619	SignatureMethod must be SHA1

No changes in other components

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